



## EVERY STEP OF THE WAY

When our clients begin their journey with Jewish Family & Child (JF&CS), they do so with a first step. Often, it begins with an emotional step as they gather the courage to reach out and ask us for support or assistance. Next, it is a physical step as they walk through the doors of one of our offices for the first time. Once they have done so, it is the beginning of a journey along which JF&CS is there for them, *Every Step of the Way*.

It is not just our Agency's tagline; it also exemplifies the client-centred approach towards which we strive every day. Our priority, once that first step is taken, is to ensure our clients' needs are met by one or more of our three strategic areas of focus: increasing safety and security, reducing the effects of poverty and improving mental health and wellness.

The stories in this Annual Report are just a sampling of the many different steps taken by our clients every year as they traverse the path toward their own personal destination. Read on and join Jewish Family & Child as we walk beside them, *Every Step of the Way*.

### PLANNED GIFTS

We gratefully acknowledge the generosity of our donors who have included Jewish Family & Child in their estate plans.

### GIFTS IN KIND

We gratefully acknowledge the generosity of donors who have supported Jewish Family & Child through gifts in kind, including simcha baskets, sports and event tickets and items for our Just A Second Shop.

### ENDOWMENTS

We acknowledge with gratitude the following endowments that have been established with Jewish Family & Child. Some are presently making a difference; others will make that difference in years to come.

Alfie Magerman Memorial Camp Fund  
Banack Family Chanukah Fund  
Bert & Barbara Stitt Family Children's Fund  
Beverley Black Fund

David Baum Scholarship Fund  
Dora Wilensky Memorial Fund  
E. Landa Memorial Fund  
Edna Levitt Scholarship Fund  
Abraham Fish Fund  
Freda Manson Bacher Fund  
Herzig Cuperfain Family Fund  
Jenne & Henry Goodman Scholarship Fund  
Jeremy & Jo-anne Cole Levelling the Playing Field Fund  
Judy Winberg Greatest Needs Fund  
Lolly Propas Memorial Fund  
M. Ison Family Bar & Bat Mitzvah Fund

Mark Gross Fund  
Michael Freeman Scholarship Fund  
Dr. Neil Berman Library Fund  
Obront Family Bar & Bat Mitzvah Fund  
Orzy Family Fund  
Robert & Maxine Fish  
Drs. Roslyn & Murray Herst Education Fund  
Ruth Garbe Fund  
Sarah & Harry Azaroff & Pearl & Samuel Stroh Fund  
Shafran Scholarship Fund  
Simone Sandler Memorial Fund  
Stan Lerner Memorial Fund



**FROM THE PRESIDENT**  
**JUDY WINBERG**

Zoey, Sam, David, Beth and Pearl. Their names may be fictional but their stories, found throughout this Annual Report, are very real.

It is because of the Zoey's, the Sam's, and others like them that Jewish Family & Child has existed in our community for over 140 years. It is also because of them that people like me choose to volunteer for the Agency.

Some say it is the Jewish value of *tikkun olam*, repairing the world, that motivates us to reach out and volunteer to help others. Voluntary service can take many forms. Among the hundreds of volunteers at Jewish Family & Child who tutor struggling students, drive foster children to appointments, visit fellow Jews in hospitals and other institutions, are those who serve on committees and on the Board of Directors. Do we do it to save the world? No, not really. We do it because we know that there are Jewish people in our community who are struggling and whose lives can be improved because of the work of Jewish Family & Child.

Each Board meeting begins with a "Client Story" – a narrative about a client of the Agency which provides Board members the opportunity to learn firsthand about the types of services that are delivered, while at the same time offers an insight into the life of a client and his/her family.

Our clients are among those in the GTA who face the daily realities of unemployment, poverty, domestic abuse and mental health issues. Agenda items at the Client Outcomes Committee and the Programs and Services Committee include discussions on ways to measure the effectiveness of the services, assessing current situations and anticipating future needs, and reviewing service plans that directly affect the lives of children and youth in our care.

The members of the Finance Committee and the Board of Directors are diligent in reviewing budgets and determining how best to direct the funding that we receive from the Ontario government, UJA Federation of Greater Toronto and United Way Toronto and York Region, to those most in need. The Resource Development Committee is also actively involved in conducting fundraising campaigns and at the same time exploring new sources of revenue through informational parlour meetings and expanding our social media presence.

A commitment to good governance has been a strong factor in expanding the scope of the Nominating and Governance Committee. As the Agency has undergone reorganization and moved from a program-driven to a client-centred model, so too has the Board. With the leadership provided by this committee, we are transitioning from the traditional, operational model to a more strategic model of governance.

As my term ends and the new President's term begins, I extend my most sincere admiration and thanks to the Senior Management team: Monica Auerbach, Talyah Breslin, Zachy Lahav and Wendy Wolfman, and to Eileen Olmer, Executive Assistant. My highest praise and thanks to Richard Cummings, Executive Director, under whose exceptional leadership, Jewish Family & Child is recognized as a leading social service agency in Toronto and York Region, a respected provincial children's aid society and valued partner of UJA Federation of Greater Toronto.

To Sharon Shore, Past President, for her ongoing and valuable counsel, to fellow Board members for their devoted service and with best wishes to Alan Levine, incoming President, I thank you all for your support over the past two years of this meaningful experience.

If membership on the the Board of Directors is an act of *tikkun olam*, it is one we perform with humility and sincerity and with the commitment to always respect and honour the clients of the Agency, *Every Step of the Way*.

<p>Talia, Jonah &amp; Yael Benmor Fund The Henry Korenblum Fund 1 to 1 The Idek Geitzhals Camp Fund The Steven Somborac Scholarship Fund Wattenberg Auslander Memorial Fund William Solomon Scholarship Fund</p> <p><b>PLATINUM LEADERS</b> <b>\$50,000+</b></p> <p>Duff &amp; Phelps Canada Restructuring Inc. Estate of Freda Fejer</p>	<p>The Prosserman Family</p> <p><b>GOLD LEADERS</b> <b>\$10,000 - \$49,999</b></p> <p>Anonymous (3) CIBC Children's Foundation Robert &amp; Ellen Eisenberg Estate of Leonard Feigman First Narayever Congregation Shirley Granovsky Rick &amp; Laura Orzy Ganz Family Foundation Sherman Foundation Jack &amp; Judy Winberg</p>	<p><b>SILVER LEADERS</b> <b>\$5,000 - \$9,999</b></p> <p>Barbara &amp; Harvey Wolfe Family Charitable Foundation Ben &amp; Hilda Katz Charitable Foundation Blaney McMurtry LLP David &amp; Cindi Brand Brown-Nusbaum Family Foundation Barry &amp; Debra Campbell Jeremy &amp; Jo-anne Cole Richard &amp; Joanne Cummings Davies Ward Phillips &amp; Vineberg LLP</p>	<p>Edward Bronfman Memorial Legacy Fund at the Jewish Foundation of Greater Toronto Abraham &amp; Marcy Fish Galin Foundation Lorne Glass Leboff Family Charitable Foundation Jeffrey Lipton Philip Smith Foundation Gary Samuel &amp; Paula Zivot Eric &amp; Marsha Slavens Martin Kelman &amp; Gilda Tanz Burton &amp; Marilyn Winberg</p>	<p><b>CHAI PATRONS</b> <b>\$1,800 - \$4,999</b></p> <p>Anonymous (3) Alpha Omega Foundation of Canada Joshua &amp; Karen Auslander Norma Bain Meyer &amp; Anita Balter David Barth &amp; Sheryl Gutzin Steven Baum Benjamin Foundation Alan &amp; Wendy Berger Yolanda &amp; Lee Billinkoff Cecil Brauer Brettler/Mintz Foundation</p>	<p>Briarhurst Realty Limited Brookfield Financial Brosko Property Management David &amp; Trudy Broude of Canada Clairvest Group Inc. Creative Post Inc. D.H. Gales Family Charitable Foundation of Toronto Shirley Diamond and Family Marvin &amp; Miriam Dryer Dynamic Tire Corp. Estate of Frances Kleinberg Marc &amp; Michelle Factor Mitchell Fellen</p>	<p>David &amp; Elissa Fingold Harvey &amp; Annice Frisch Family Harvey &amp; Leah Fruitman Karen Gilberg Beverley Chernos Peter Godfrey Stanley &amp; Rhonda Gordon Al &amp; Malka Green Mitchell &amp; Shira Green Sherman &amp; Judith Hans Robert &amp; Edie Harlang Harold &amp; Ethel Freeman Foundation Harry Rosen Inc. Jay Heller &amp; Anita Herczeg Peter &amp; Janet Herman</p>	<p>Israel Koschitzky Charitable Foundation Elliott Jacobson &amp; Judy Malkin Judith Teller Foundation Michael Kaiser Warren &amp; Debbie Kimel Patti J. Kirk Peter &amp; Jan Kirsch Bobby Kofman Arlene Kushnir Dana &amp; Jonathan Lampe Alan &amp; Ellen Levine Edna Levitt Nathan &amp; Glennie Lindenberg David &amp; Naomi Mansell</p>
---	--	--	--	--	---	--	--



Zoey was born to a young mother with bipolar disorder - a condition that caused her moods to fluctuate, often very quickly, from extreme highs to severe depression.

When Zoey was five months old, a neighbour in her apartment building heard prolonged screaming coming from next door. She knew a young woman and a baby lived there and she grew concerned. She knocked on the door and called out several times but no one answered and she could hear the baby crying loudly the whole time.

Unsure of what to do next, she phoned the police.

Two officers had to break down the door after several unsuccessful attempts to get the mother to answer.

What they found inside was a baby screaming in her crib with a cut along her forehead and eyelid and no mother in sight. The balcony door was open and it was clear that she had escaped from the second story and left her baby unattended.

The police took Zoey to the hospital where it was discovered that in addition to the cut, she was malnourished and dehydrated.

Jewish Family & Child was called in, as a Children's Aid Society, to take Zoey into care. Once she had been medically treated, we placed her with one of our emergency foster parents, experienced in caring for babies.

Three weeks passed before a call came in to 911 regarding Zoey's mother. She had been staying with a man who found her on his couch, overdosed on prescription pills. She was pronounced dead at the scene.

When it was determined that Zoey had no family members other than an uncle in London who was unable to take her, she was adopted, within weeks, by a couple who had been on our waiting list for a Jewish baby.

Zoey is now thriving as part of a very loving family. Her adoptive parents have worked with a JF&CS social worker to understand bipolar disorder and were so moved by Zoey's story that they have also decided to become foster parents.

**JF&CS PROTECTS**  
the most vulnerable members  
of our community – our children

IN 2012-2013,  
JF&CS CONDUCTED  
708 INVESTIGATIONS  
OF CHILD ABUSE  
AND/OR NEGLECT.

EVERY STEP OF THE WAY

Jerry & Carolin Michaels  
Nathan & Lily Silver  
Family Foundation  
Barbara Palter  
Perlis Family Camp and  
Community Fund at the Jewish  
Foundation of Greater Toronto  
Ronald & Carolyn Polster  
Sandy Posluns & Eli Barr  
Gary & Maddie Prosserman  
Barbara Rosenberg & Howard Paul  
Abe & Marta Schwartz  
Anna Shafra  
ShaRna Foundation  
Charles & Lynne Simon

Elliott & Helene Wahle  
Winberg Foundation  
Paul Wiseman  
Lorne Wolfson  
& Lorie Shekter-Wolfson

**PATRONS**  
**\$1,000 - \$1,799**

Anonymous (3)  
Bernard & Joan Aaron  
Frank Ander & Karen Durbin-Ander  
Aqueduct Foundation  
Tammy & Jerry Balitsky  
Arna & Larry Banack

Barry & Esther Naiberg  
Family Fund at the Jewish  
Foundation of Greater Toronto  
Bay Bloor Radio  
Jeffrey Beber  
Donald Bennett  
B'nai Brith Canada - Don Mills Lodge  
Michael & Carolyn Bowman  
Debbie & Allan Bregman  
Cassels Brock & Blackwell LLP  
Cohen Hamilton Steger & Co.  
Phillip & Peggy DeZwirek  
DIVORCEmate Software Inc.  
Genady Dubosarsky  
Phil & Pearl Ehrlich

Sheila Engel Cohen  
Firm Capital Mortgage  
Investment Corporation  
Robert & Maxine Fish  
Paul Gardner & Lisa Rodin-Gardner  
David & Bonnie Goldstein  
Marya & Herman Grad  
Bernard & Dorothy Green  
David & Sylvia Green  
Sean & Julia Guttmann  
Murray Hart & Jill Kamin  
Harvey Kalles Real Estate Ltd  
Helen Heller  
Allen & Celia Hirsh  
Gerry & Bryna Hyman

Irvine Weitzman Fund at the Jewish  
Foundation of Greater Toronto  
Isaac Osipovicz Memorial  
Endowment Fund at the Jewish  
Foundation of Greater Toronto  
Joseph & Wolf Lebovic  
UJA Federation Philanthropic  
Fund at the Jewish Foundation  
of Greater Toronto  
Gerald Katz  
Koskie Minsky LLP  
Krauss Family Charitable Fund  
Michael Krylov  
Judith Laxer & Jeffrey Lipsitz  
Mark & Judy Libman

Donald & Lorraine Loeb  
Madison Dufferin Limited  
Raymond & Judy Mandel Family  
Jacqueline & Lorne Markowitz  
Jean Matlow  
Shawn & Kailee Mecklinger  
Mendelson Family Foundation  
Murray & Pauline Menkes  
Alan & Patti Menkes  
Michael & Jackie Shulman  
Family Fund at the Jewish  
Foundation of Greater Toronto  
Lianne Miller  
Murray & Ruth Miskin Family  
Charitable Foundation

National Resource Partners  
North American Dental  
Wholesalers Inc.  
Michael D. Paul  
David & Barbara Peltz  
Elliott Peranson & Sharon Cohen  
Jane & Russell Rendely  
Reuben Rosenblatt  
Merle Rosenhek & Mike Kaplan  
Ronald & Joanne Schwarz  
Moise & Shohreh Senehi  
Rena Shadowitz  
Robert & Simmy Shnier  
Alan & Etta Sugarman

Lynn-Beth Sutton Levy  
& Sheldon Levy  
TAG Fund at the Jewish  
Foundation of Greater Toronto  
Russell & Robyn Tanz  
Russell Tanzer  
Avrum L. Udaskin  
Wygodny & Wiggins Family  
Mark & Susan Walsh  
Daniel & Susan Weisz  
Alan & Donna Winberg  
Henry Wolfond & Rochelle Reichert  
Ziv Tzedakah Foundation



At fourteen, Sam was going through a rough time. His parents had just separated after twenty years of marriage and his older brother had left for university in Vancouver. Sam was overwhelmed by how challenging his first month of high school was and felt like he had no support at home. Desperate to talk to someone, he made an appointment with the JF&CS social worker who was placed in his school. He told her that he couldn't focus in any of his classes and that he didn't relate to the other kids his age. He also admitted that he would often pretend to be sick so he didn't have to go to class. They met weekly for some time before she decided to talk to Sam's parents about enrolling him at the Jerome D. Diamond Adolescent Centre (JDD). The Centre provides a supportive school environment for youth with emotional, educational, social or behavioural challenges. The class sizes are a fraction of those in community schools. Toronto District School Board teachers work alongside JF&CS social workers and child and youth workers to support each student comprehensively,

teaching them the skills, and building their capacity, to transition back to their own schools and manage successfully once there.

Sam's parents visited the JDD and were immediately convinced that it was the right place for Sam. They were overwhelmed by the positive environment, complete with large classrooms, a library and media centre, a school yard with a basketball court and a spacious lunchroom.

Once enrolled, Sam was taught the necessary strategies to be able to focus on his schoolwork while learning to cope with the feelings he was experiencing about his parents.

Sam spent two years at the JDD. He excelled in class, made a number of close friends and even took a leadership role editing the JDD yearbook. He is now about to begin Grade 11 back at his local high school and he's excited and enthusiastic about the challenge.

<p><b>JF&amp;CS SUPPORTS</b> our youth at home and at school EVERY STEP OF THE WAY</p>	<p>A COMPREHENSIVE EVALUATION OF THE JDD FOUND NUMEROUS POSITIVE OUTCOMES, INCLUDING INCREASED ATTENDANCE, HOMEWORK COMPLETION AND PARTICIPATION IN SCHOOL ACTIVITIES.*</p>
--	---

\* The full evaluation report can be located at: [www.jfandcs.com](http://www.jfandcs.com)

<p><b>BENEFACTORS \$500 - \$999</b></p> <p>Anonymous (7) Allan Window Technologies Ltd. Sam &amp; Anne Alter Debra &amp; Robert Antonishen Stephen Applebaum Gordon Arbess &amp; Sharon Neiss Monica &amp; George Auerbach David Baskin &amp; Joan Garson Chavazelleth Ben-Arie Michael Levitt &amp; Barbi Benjamin Levitt Cindy &amp; Michael Berg Harvey Berkal</p>	<p>Frank &amp; Ellen Bialystok Borden Ladner Gervais LLP Paul &amp; Tanya Braun Barbara &amp; David Bresver Harriette Brown Sheila Browne Budovitch Legacy Planning Inc. Buz Software Ltd CHAT (Wallenberg Campus) Peter &amp; Ricky Cohen Andrea &amp; Trevor Cohen David Cowan Jerry &amp; Marilyn Cukier Don Mills Lodge, B'nai Brith Canada Alan Dryer &amp; Nitsa Kohut</p>	<p>Cheri &amp; Shaul Dwosh Wendy &amp; Elliot Eisen Dawne Eisenberg Stanley &amp; Ilana Emerson Donald &amp; Toby Farb Debra &amp; Gary Feldman Barbara Fidler Gary Fine Barbara Freedman Jeffrey &amp; Samara Freedman David Freedman &amp; Shari Caplan Freeman Formalwear Limited H. Barry Gales Randy &amp; Phyllis Gangbar George &amp; Kay Goldlist Foundation</p>	<p>Nassie &amp; Raylene Godel Edward &amp; Zippora Goldberg Martin &amp; Sharon Goldberg Calvin Goldenberg Carrol &amp; Larry Goldhar Barry &amp; Helen Goldlist Mark &amp; Avra Goodman Marshall Gottlieb Great Blue Heron Casino Maurice &amp; Katrin Green Lorne &amp; Linda Greenwald Guild Electric Charitable Foundation Craig &amp; Esther Guttmann Howard Hacker &amp; Lisa Feld Ronald &amp; Linda Halton</p>	<p>Murray &amp; Roslyn Herst Stewart Ingles Janet &amp; Herb Tanzer Charitable Fund at the Toronto Community Foundation Jodi Kaiman Marlene &amp; Shoel Kaiman Harvey &amp; Elise Kalles Herb &amp; Connie Karasik Martin &amp; Sandra Karp Sandi &amp; Julius Kirschner Joel Kirsh Zelda Korenblum Kwitman Family Foundation, Inc. Ruth Ladovsky &amp; Morris Snow</p>	<p>Howard &amp; Janice Langer Jonathan &amp; Malka Lebi Manny &amp; Arlene Leder Leon S. Yolles &amp; Dora Yolles Charitable Foundation Jack Livingston Mackenzie Financial Corporation Eva &amp; Mark Madras Barbara Magerman Malach Fidler Sugar + Luxenberg LLP Jack &amp; Agi Mandel David &amp; Faye Markowitz Rosalie Mednick Nepom</p>	<p>Myra Merkur – David Merkur Holding Inc Esther Michaels Jo Michaels Murray &amp; Susy Miller Rochelle Miller William Miller &amp; Julie Hurteau Sam &amp; Micki Mizrahi David &amp; Natalie Naiman Denise Newman Tony G. Pampena Marc Pearlman Sharon Perlmutter Portfolio Management Corporation</p>	<p>Kenneth Prehogan &amp; Sharon Landsman Premium Participation Services Inc. Alberto &amp; Teresa Quiroz RBC Royal Bank Wayne Robbins Andrew &amp; Anita Robins Phil &amp; Carolyn Robins Robins, Appleby Charitable Foundation David Rose &amp; Marlene Kates Steve Rosenbaum &amp; Lili Tanz-Rosenbaum Paul &amp; Gella Rothstein Royal Bank of Canada</p>
---	--	--	--	---	---	---	---



When David first called JF&CS years ago, it was for supplementary financial assistance. He was 45 and had lived with his mother all his life. She had recently passed away leaving him with no income other than monthly social assistance from the government.

David couldn't work, nor could he visit JF&CS due to agoraphobia, a condition that caused him extreme anxiety in public environments that were unfamiliar, including wide open spaces and crowded areas. He simply sat at home watching television and reading books from his mother's vast collection.

David's social worker often paid visits to his home to deliver his financial assistance cheque and spend time counselling him. When family members could not stop by with groceries, David's worker would often pick up the essentials on her way over.

Over the course of a few years and in partnership with David's doctor, his worker encouraged him to combine medication with cognitive behavioural therapy, as these therapies have been shown to be the most effective treatment for agoraphobia.

Slowly, David started to venture outside his home. He began by walking down his driveway, then down the street. He progressed to going to the corner store and then to buying groceries. After only

a few months, David was outside every day and was even able to walk to JF&CS to meet with his worker.

After seeing David's success, she encouraged him to join The Bagel Club - a weekly socialization and support group which JF&CS runs for adults with mental health challenges. The Club provides a place for isolated individuals to feel connected to the community in a respectful and safe environment.

Although he was quiet and a little overwhelmed during his first visit, he enjoyed the lunch and animated conversation. One member had brought in an article clipped from the Toronto Star and a lively debate had ensued. David left knowing he definitely wanted to return the following week.

It has now been more than a year since David joined the Bagel Club. He is not only an active member but he regularly introduces topics and shares personal stories about his life.

David also found a part-time job at his neighbourhood library. He loves chatting with people and sharing recommendations as he helps them sign out books.

<b>JF&amp;CS INCREASES</b> the mental health and wellbeing of our community <hr/> EVERY STEP OF THE WAY	IN 2012-2013, JF&CS PROVIDED FINANCIAL ASSISTANCE, COUNSELLING, ADVOCACY AND REHABILITATION TO 1,681 INDIVIDUALS.
--	---

Rubin-Hoffman Foundation Seymour Saitowitz Alan & Lorraine Sandler E. Fred & Brenda Saunders Michael & Julia Sax Beverly Schachter & Shawn Rosenzweig SGNC Charitable Trust Manny Sharf Honey & Barry Sherman Gary Shiff Neil Shore Joy Shuchat Albert Silver Renee & Ivor Simmons	Henry Singer Gerald & Judy Slan Harold & Joan Somer Martin & Francie Storm Barbara Sugar John Sweet Bernie & Maureen Tanz The Hazcon Group Ltd. Estelle Vilensky David & Hannah Wasserman Deedee Weinstein Wilson Bros. Mfg. Co. Ltd. Linda Wolfe Wendy & Michael Wolfman Bernard Zelechow	Fred & Joyce Zemans Ilana Zylberman  <b>CHAI SPONSORS</b> <b>\$360 - \$499</b> <hr/> Anonymous (5) Agudas Hamishpocha Philanthropic Fund at the Jewish Foundation of Greater Toronto Zena Alman John & Sari Bacher Marni Banack & Benjamin Mogil David & Rochelle Barkin Tammy & Michael Baruch Serena & Shawn Beber	Avie Bennett Bruce & Elysa Berdock Robert Berger & Marla Shapiro Harry & Shelley Blaier Jennifer & Jesse Brodlied Alan & Dianne Budish Jeffrey & Lesley Campbell Robert & Marilyn Cohen Susan Cohen & Leo Levin Dr. Perry & Shirley Cooper Vance & Susan Cooper Larry & Diane Crangle Ron Cuperfain & Elise Herzig Helen Daniels Julius & Reesa Diamond	Sheldon & Lori Disenhouse Eleanor Dover Philip & Lisa Draper Ellen & Norman Eckler Alex & Olga Eisen Aaron English & Michelle Samuel Gil & Gail Faclier Marlene Federman & Avi Allen Beth Feffer Joel & Gail Fenwick Ellen Fialkov Paul & Anne Forman Steve Frenkiel Jenny & Randy Frisch Rhoda Frisch	Joe & Susan Ger Gary & Linda Goldberg Orli Goldberg & Ari Baratz Rick Goldberg Sara & Leo Goldhar Howard & Janet Goldstein Michael & Wendy Goodman Debbie Gorman Sadja Michael & Dianne Gould Sofia Grinshpun Keren Groll Shelly Haber & Richard Green Alex Hayward Steven & Mindy Herman Laura & Adam Hirsh	Brian & Pamela Hochman Honey & Leonard Wolfe Family Charitable Foundation Jennifer Hunter & John Carmichael Seymour & Elaine Joffe Jack & Susan Kahn Robert & Judith Kanee David & Lisa Kaufman Andrew & Wendy Kay Paula Keyfitz Carolyn Keystone Eileen & Monty Kobrin Jaynie Koralek Stephen Kraft Eileen & Albert Kruger	Francy Kussner & Arthur Yallen Zachy & Michelle Lahav Hesty Leibtag & Terry Verk Samuel & Helen Lepek Donna Levy Dena Libman Sally Libman Gord Lindsay Beverly & Bernie Little Louis & Pearl Litwin Alex & Julia Lowy Ilana Magder Gerry & Susan Maldoff Danny & Caroline Mandell Robert & Sheila Masters
--	--	--	---	--	--	---	---



Beth never thought highly of herself. At the age of 36 she was working as a receptionist in an accounting firm. She found the job unchallenging but she had a steady paycheck, and could afford her rent, so she never considered other possibilities.

Beth had dated but all of her relationships had fizzled out before the topic of marriage ever came up. She lived a simple life, spending most weeknights surfing the web or watching television. On weekends, she would go out for dinner with a close friend or two.

She took care of herself physically - jogging every morning and eating well - but she never put much thought into taking care of herself emotionally; she didn't see the point.

Over lunch one day, Beth's colleague, Susan, told her about a workshop she and her husband had just attended at Jewish Family & Child that dealt with teens and substance use. Susan said it was helpful as they were concerned about their son and peer pressure. She gave Beth the JF&CS Groups & Workshops brochure and told her to see what else was offered. Beth politely noted that she wasn't Jewish but Susan insisted that groups were open to anyone – regardless of their religion.

On the subway ride home that evening, Beth read the brochure and was intrigued. She decided to register for a six-session group: Life Skills for Today's Woman.

Over the course of the group, Beth learned tactics to build her self-esteem and improve her communication and conflict resolution skills. Along with the other women, Beth addressed her desire to be more assertive and to pursue what she wanted.

Not only did Beth gain new skills from the group but she also made new friends and was even invited to join a book club and to go to a singles' event later that month.

Feeling empowered, Beth spoke to her boss about her lack of fulfillment at work. He suggested she apply for the Office Manager position that had just opened up as it held more responsibility and offered greater challenges.

Beth's newfound confidence got her the job and also led her to meet a man at the singles' event she attended. After a year of dating, they are now engaged.

<p><b>JF&amp;CS PROVIDES</b>          opportunity for personal growth and fulfillment</p> <hr/> <p>EVERY STEP OF THE WAY</p>	<p>IN 2012-2013, JF&amp;CS DELIVERED MULTI-SESSION GROUPS TO 205 INDIVIDUALS AND WORKSHOPS TO 2,286 PARTICIPANTS.</p>
--	---

Saul & Evelyn Mintz Faye & Samuel Minuk Jillian Moncarz David & Marni Morrow Neil Naftolin David Nathanson OPG Employees' and Pensioners' Charity Trust Deborah Orzy Fred & Marty Panet Iris Peretz Elaine Peritz Richard & Annette Pivnick Michael Posner Barbara Rabin	Stefanie & Paul Rakowski Ralph & Roslyn Halbert Foundation Grant Roebuck Edye Rome John & Susan Rose Harvey & Marilyn Rosenbloom Joel & Tamar Rosenblum Joe & Diane Rosenthal Nancy & Michael Ross Peter & Carol Rothbart Berte Rubin Morris & Vivian Saffer Jack & Marla Samuel Lissie & Mitchell Sanders Lionel & Carol Schipper	Ruth Schreier Anne & Jeffrey Schwartz Pauline & Mandel Schwartz Mina & Charles Schwarz Elana Segal & Phillip Maerov Pauline Segal David & Elana Seligman Victor & Rhoda Shields David Shindman & Debra Anthony Sol Shiner & Nancy Posluns Phillip & Shirley Shnier Lorne & Donna Silver Rhonda Silverstone Alan & Rebecca Simpson Karen Simpson	Fern Simpson Reich & Steven Sofer Leigh Solomon & Louis Peltz Gary Solway Ahava Spillman Mark & Shari Stein Bert & Barbara Stitt Ken Strom David & Meta Tannenbaum Murray & Janice Tkatch United Way of Peterborough & District Susan & Alan Wainstock Martin Wasserman & Eleanor Wasserman George & Florence Weinberg
---	--	---	---

Karen Weinstein & Jason Hanson Jerry & Lynda White James & Lauren Wise Debra & Jeff Wolfe Barry Yontef & Joanne Paul Cecile Zaifman Benjamin & Susie Zarnett	Philip Anisman Simmie Antflick Henry Anzarouth Alan Applebaum Katharine Auslander Dolores Bader Carrie Bain Saul & Goldie Barth Maxine Bass Marcia Baum Robert Beder Bendale Parkway Limited Bob & Judi Berman Harry A. Bernstein Seth & Susan Blumenstein	David & Karen Bookman Risa Bordman Gayle Borenstein Izzie & Gloria Boxen Allen Braude Barbara Bregman Karen Bricker Allon & Pnina Bross David & Helen Brown Golda Brown Paul Brown Paul & Abbey Brumer Jordana Camerman Jordan Cares Judi Cares	Elsa & Howard Chandler Gerald Charney Charney Family Foundation Avi & Symee Citron Arthur & Harriet Cohen Farley & Debbie Cohen Donna Cohen Robyn Cohen Ellen Cole Esther Cole Jonathan Cole & Laurie Sheff Irwin Cooper Moe Cooper Jane Cooper-Eade Bruce Cowley & Linda Nadolny
--	--	---	---



Pearl was living with her daughter and son-in-law in Israel when a tragic car accident took both of their lives.

Not having any family left in Israel, Pearl's 25 year old grandson sponsored her to come to Canada. Once here, she was only able to afford to live in subsidized housing and sought the help of JF&CS.

Through our Multilingual Access Program (MAP), we connected Pearl with a volunteer translator who spoke Russian and could help her apply for the Ontario Disability Support Program for income assistance. Pearl was so grateful for our assistance that she brought our staff a beautiful chocolate assortment a few weeks later on Rosh Hashanah.

Our relationship with Pearl continued when we learned that she had survived the Holocaust. We gladly provided help to her through our Holocaust Survivor Emergency Assistance Funding. Over the course of seven years, we helped Pearl with the purchase of a hearing aid, prescription medication, a wheelchair and even emergency dental work. Every year at Rosh Hashanah, Pearl brought us chocolates.

All of our regular MAP volunteers knew and adored Pearl and some even went above and beyond to see that she wasn't lonely or isolated. One afternoon, Pearl cancelled an appointment she had with one of our translators, Irina, because she had come down with a cold. Irina drove over to Pearl's apartment anyway with chicken soup and matzo balls and joined her for lunch and an afternoon of chatting.

This past year, Pearl's grandson (now married with children) spoke to us about purchasing a hospital bed for Pearl's apartment and we were able to help.

When Rosh Hashanah came and no chocolates arrived, we called her family and sadly learned that Pearl had passed away. We are proud to have been able to help and enrich the life of such a kind, generous woman who not only survived the Holocaust but lived to 101.

<p><b>JF&amp;CS EMBRACES</b> all members of our community – young and old</p> <hr/> <p>EVERY STEP OF THE WAY</p>	<p>IN 2012-2013, MAP PROVIDED SERVICES TO 411 FAMILIES, AND 494 HOLOCAUST SURVIVORS WERE PROVIDED WITH FINANCIAL ASSISTANCE THROUGH OUR HOLOCAUST SURVIVOR EMERGENCY ASSISTANCE FUND.</p>
--	---

Creative Planning Corporate Insurance Services Inc.  
John Cumming  
Naomi Cutler & Michael Collis  
Daniel and Vera Rubenstein Charitable Foundation  
George & Frances Dankevych  
Ilia Davidovich  
Dragi (Dennis) Denkovski  
Anita Dermer  
Carey Diamond & Tina Urman  
Paul Dick  
Leonard & Judy Drenfeld  
David & Lara Dodo

Dr. Jordan Soll Dentistry Professional Corporation  
Janet & Edwin Durbin  
Sheryl Ederman  
Renee Edwards  
Max & Ivy Eisen  
Mark & Ruth Eisen  
David & Amanda Eisenstat  
Elementary Teachers' Federation of Ontario - York Region  
Michael Eliesen  
Chelo Elmaleh  
Jenny & Corey Elmaleh  
Harry & Cecile Erlich

Hershell Ezrin & Sharyn Salsberg Ezrin  
Allen & Marilyn Feldman  
David & Cara Feldman  
Shim & Vivian Felsen  
Allan & Susan Fenwick  
Lorne Fine  
Alan & Elaine Fink  
Harvey & Bernice Finkelstein  
Gabriela Fisch  
Wendy Fish Grossman  
Ab & Phyllis Flatt  
Howard & Nancy Fleischer  
Sandra Folk  
Lionel Frankel

Stephan Frankel  
Friedberg Charitable Foundation  
David Friedman  
Rabbi Baruch & Josette Frydman-Kohl  
Lorraine Gangbar  
Randi Garbas & Sam Zuk  
Michael Gary  
Semion Gelberg  
Pierre Gelineau  
Bryan & Leyat Gelman  
Gerda Frieberg Charitable Foundation  
Ilana & Eran Gershon  
Gilbert Goodman Family Foundation  
Faye Gitter

Michael & Arlene Gladstone  
Sharon Gladstone  
Glass & Associates  
Jeffrey & Orly Glatt  
Doreen Glick & Mitch Tanz  
Leonard & Celia Golberg  
Gerald & Marsha Goldberg  
Robert Goldberg  
Bernie & Jennie Goldberger  
Shirley Goldenberg  
Sydney & Karen Goldenberg  
Cheryl Goldhart  
Lorne Goldstein  
Russell Goldstein  
Pamela Gollish

Mark Goodbaum & Linda Ander  
Al & Margaret Goodman  
Janis Goodman  
Oscar Goodman  
Charles Gordon  
Irving & Rina Gottesman  
David Granatstein  
Steven & Donna Gray  
Elliot Greenberg  
Lorne & Iris Greenspoon  
Jory & Helene Griesman  
Harvey & Jeanette Grosman  
Robert Grundleger  
Florence Guttman  
Howard Halpern

Sam & Pamela Handelsman  
Harry & Florence Topper Charitable Foundation  
Clifford Hart  
Hart & Gila Heller  
Ann & Edwin Hersch  
Jay & Leslie Hershfield  
Jeffrey & Elaine Hertz  
Arthur Herzig  
JoAnn Hoffman  
Holy Blossom Temple Pre-School  
Howard & Sharyn Hurwitz  
Yola Hurwitz  
Irving & Shirley Samuels Charitable Foundation

David Joffe  
Phillip & Jane Johnson  
Hart & Moira Kaminker  
Steven & Cheryl Kaminsky  
Joseph & Ferne Kappy  
Marvin Kates  
Joy Kaufman  
Teri & Bernard Kay  
Michael & Rachel Kerbel  
Eric Kirsh  
Harry & Margaret Klompas  
Henry & Rosalind Klumak  
Lisa Kobrin  
Cliff & Katy Korman  
Jack & Sheila Kornblum





FROM THE EXECUTIVE DIRECTOR  
RICHARD CUMMINGS

Jewish Family & Child (JF&CS) has developed significant capacity for accountability, an essential means of ensuring that resources are stewarded carefully in support of positive outcomes. In 2012-2013, we received 13,700 calls for service and provided service to 4,846 cases. Our stakeholders expect that JF&CS services meet high standards of practice and contribute to increasing safety and security, improving mental health and wellness and reducing the effects of poverty.

Jewish Family & Child’s recent re-accreditation by COA, the Council on Accreditation, recognizes the quality and excellence of our services as well as our alignment with best practices. Over a three day period in December 2012, three Peer Reviewers from across North America visited our sites, met with our Board of Directors, staff members and clients, reviewed materials and assessed our compliance with over 800 standards focusing on client service, governance, ethics, quality assurance, risk management, administrative and financial practices. Our Final Accreditation Report included the following statement of how we look from the “outside”:

*The depth of services for such a multitude of populations in various locations is to be lauded. The community is fortunate that this Agency is available & accessible to meet its needs. Analysis of outcomes and trends supports the obvious commitment of the Agency’s stakeholders in exceptional service provision.*

Highlights of service in the past year are notable. Safety and security is provided to the community particularly through services that address child welfare and family conflict.

During 2012 – 2013, JF&CS conducted 708 investigations of child abuse and/or neglect, 208 cases were served by our ongoing child protection services and there were 94 children in the care of JF&CS. Counselling and support services were received by 360 women experiencing woman abuse, while their 496 children were supported in related services.

A host of services are in place to improve mental health and wellness. Six hundred and seven cases received individual, couple, and family counselling, 110 families of children with special needs were served by the Family Support Program and a remarkable 2,286 participants attended Family Life Education workshops. Fifty-five students enrolled in the Jerome D. Diamond Adolescent Centre received day treatment and special education services while 43 adult clients of all ages found community and connection through attending our weekly Bagel Club sessions.

Nine hundred and thirty four families and 1,681 individuals were touched by our efforts to reduce the effects of poverty through financial assistance, counselling, advocacy support, housing assistance, financial rehabilitation, and employment support. Systematic evaluation of our UJA funded financial assistance program revealed that the service is carefully managed to combat poverty and to foster participation, connection and affiliation with a caring Jewish community. It is Jewish Family & Child’s promise to the community, to be there *Every Step of the Way*; endeavoring **always** to make a positive difference.

Finally and notably, as her term of leadership ends, I thank our Board President, Judy Winberg, on behalf of a grateful Agency for her passion for good governance, her vision and her generous service to the community.

Danny & Deborah Kornhauser  
Miriam Kotzer  
Jeff & Tracy Kowal  
Perry & Pearl Krieger  
Stanley Kugelmass  
& Margery Hecht-Kugelmass  
Annette Kurtz  
Oren Lahav  
Molyn & Bonny Leszcz  
Lawrence & Mona Levenstein  
Ned & Cheryl Levitt  
David & Karen Levy  
Elan Prutzer & Malka Lewittes  
Norman Light  
Mark Lipson

Irina Litinsky  
Adam Little  
Mel Little  
Robert Little  
Sheldon Little  
Sharon London Liss & Mark Liss  
Macquarie Securities Financing Ltd  
Jeremy & Shawna Magence  
Shelley Malton  
Harold & Sheila Mandel  
David & Nolene Maresky  
Dalia Margalit-Faircloth  
Leah Marmer  
Jack & Yvonne Martell  
Arlene Mayers

Gerald & Maureen Mazin  
Ruth Medad  
Susan & Lenny Melvin  
Froim & Ruth Merkur  
Zeeva Millman & James Adessky  
Adam Minsky  
Faye Mishna  
Mitch & Harry Co. Inc.  
Elliot Morrison & Nancy Gold  
Ronald Nefsky  
Marci Newton  
Errol Nezon & Rhonda Dick  
Ellen Novack & John Park  
Mark & Barbara Nusinoff  
Eileen Olmer

Daniel Orner  
Isaac & Sylvia Peck  
Wendy Peck  
Deanna & Edwin Peranson  
Marisa Perfetti  
Joe & Judy Pernica  
Philip & Nancy Pick  
Nonie & Sheldon Plener  
Miriam Pokorski  
Alison Polan  
Sheldon & Penny Pollack  
Michael Pollak  
Morton & Joanna Prager  
Sandra Proos  
Rosalynd & Allan Pyzer

Carolyn Raber  
Bernard & Sara Rachlin  
Dara & Dan Rames  
Marilyn Raphael  
Sherry Rapuch  
Cecille Ratney  
Ori & Renee Raubvogel  
Richard Cooper Insurance  
Agencies Ltd.  
Franklin Richmond  
Ruthie Roher  
Irving Rosen  
Susan Jackson & Laurance Rosen  
Michael & Susie Rosen  
Steve Rosen

Hank & Helen Rosenbaum  
Arlene Rosenberg  
& David Shlagbaum  
Paul Rosenberg  
Rochelle Rosenblum  
William & Bertha Rosengarten  
Irving & Florence Rother  
Patti & Sheldon Rotman  
Mark Rotstein & Melanie Kraft  
Sonia Rowan  
Nancy Ruth  
Bonnie & Fred Saibil  
Corinne & Jeffrey Samuels  
Lesley Sandler-Griff & Adam Griff  
Joel & Renee Schachter

Mark Schachter  
Beverley Schechtman  
Honey Schein  
Jack Schwartz  
Doreen Scolnick  
Suzanne Seider  
Seyglor Consultants Inc  
Barry Shafran  
Grace Shafran  
Shirley Shedletsky  
Sheila Sheen  
Allan & Lorraine Sheps  
Elizabeth Shields  
Diane & Gary Shiffman  
Heather Shimkovitz

Shore, Newman & Rose LLP  
Robert & Sharon Silberstein  
Roslyn Silverstein  
Martha Simmons  
Ruth Simon  
Louis & Pearl Sklar  
Joel & Adrienne Slan  
Jo-Anne & Mark Slobodsky  
Brian & Bonnie Smith  
Elliot & Michelle Spiegel  
Steve & Judy Springer  
Milton & Sheila Stahl  
Morris Starkman  
Lauren Stein  
Peter & Barbara Stein



## Jewish Family & Child Summarized Operating Financial Report

For the year ended March 31

REVENUE	2013 \$	2012 \$
Ontario Ministries of Children and Youth Services, Community and Social Services	9,503,740	9,943,338
UJA Federation of Greater Toronto	5,531,181	5,585,808
United Way	1,958,361	1,906,624
Other Income	1,859,827	1,621,221
Fees from Clients	257,478	232,622
<b>Total Operating Revenue</b>	<b>19,110,587</b>	<b>19,289,613</b>
<b>EXPENDITURES</b>		
Child Welfare Services	8,234,630	8,757,916
Programs and Services (including prevention, outreach, counselling and financial assistance delivery)	8,192,067	7,953,091
Direct Financial Assistance to Clients*	3,081,451	3,112,626
<b>Total Operating Expenditures</b>	<b>19,508,148</b>	<b>19,823,633</b>
<b>Operating Deficit</b>	<b>-397,561</b>	<b>-534,020</b>

\*Includes camp and Passover assistance and emergency assistance to Holocaust survivors

Audited Financial Statements including a report by Ernst & Young, Chartered Accountants are available at the office of JF&CS.

Donors listed in this report range from April 1, 2012 – March 31, 2013



Board of Directors  
2012/2013

President  
Judy Winberg

Honorary President  
Henry G. Goodman מ"ד

Immediate Past President  
Sharon Shore

Vice Presidents  
Tammy Balitsky  
Alan Levine  
Merle Rosenhek  
Steven Stein

Treasurer  
Jerry Cukier

Secretary  
Thea Weisdorf

Executive Members  
Steve Rosen  
Paula Zivot

Board Members  
Yolanda Billinkoff  
Mitch Green

Laura Hirsh  
Jodi Kaiman  
Ruth Ladovsky  
Zeeva Millman  
Elliott Peranson

Miriam Pokorski  
Jane Rendely  
Robert Schacter  
Rena Shadowitz

Joy Shuchat  
Ahava Spillman  
Lynn-Beth Sutton Levy  
Robert Tick  
Janis Winocur

Executive Director  
Richard L. Cummings,  
Ph.D.

Annual Report of  
Jewish Family and Child  
Service of Greater  
Toronto for 2012/2013  
Jewish Family & Child  
4600 Bathurst St.  
Toronto, ON M2R 3V3  
416.638.7800  
info@jfundcs.com  
www.jfundcs.com  
facebook.com/jfundcs

Mission  
JF&CS supports the  
healthy development of  
individuals, children,  
families, and communi-  
ties through prevention,  
protection, counselling,  
education and advocacy  
services, within the con-  
text of Jewish values.

Writer  
Jo Michaels

Editor  
Jodi Klaiman

Design  
Bensimon Partners  
www.bensimon.ca

Publications Mail  
Agreement  
No. 4001177  
CRA Registered Charity  
118974229RR0001

Privacy Statement:  
Please view at  
www.jfundcs.com

Our Funders  
Ontario Ministry  
of Children and  
Youth Services  
Ontario Ministry  
of Community and  
Social Services  
UJA Federation  
of Greater Toronto

United Way Toronto  
United Way of York Region

The Conference on  
Jewish Material Claims  
Against Germany

Elaine & Joseph Steiner  
Shelley Steiner  
Jay & Carole Sterling  
Howard & Joan Stevens  
Judi Swartz & Robert Skolnik  
Andrea Switzer  
Marla Switzer  
Natalie Tarek  
Fred & Mindy Tayar  
Jerome Teitel  
Marvin & Esther Tile  
Gary & Rosemary Tile  
Judy Tobe & Gary Geller  
David & Lili Tobias  
Harry Tokarz

Larry & Frieda Torkin  
Toronto North Dental  
Hygienist Society  
Daniel & Trixie Traub-Werner  
Jack & Marsha Urowitz  
John & Rosie Uster  
Visage Cosmetics Limited  
Charles & Rachel Wagner  
Manley & Barbra Walters  
Adina & Richard Ward  
Harold Wargon  
Dodi & Robert Weill  
Thomas & Jill Weinberger  
Cindy Weiner  
Judith & Moshe Weinroth

Terri & Stephen Weintraub  
Jeremy & Susan Weitz  
Dikla Weitzner  
Karen & Herb Willer  
David & Jan Wilson  
Carole Winberg  
Rickie & Paul Wise  
Jack & Nan Wiseman  
Miriam Wodlinger  
Michael & Beverley Wolfe  
Michael Wolfish  
Cary Wolgelerenter  
Donna & Martin Wygodny  
Solomon & Taube Zeifman  
Irving & Anita Zelcer

