





s JEWISH FAMILY & stone of our 140th our remarkable history individual stories that tale of service and success:

The stories of our woman and man who doors in search of hope

The stories of our our volunteers, our foster those who have led us and development, our Those who continue to a Jewish community responsive to the needs

The stories of 14 staff members: women defines "labour of love," sets the gold standard

In these pages, we of the highlights of invite you to read about or been touched by

CHILD marks the mileanniversary, we honour and celebrate the countless have created our collective

clients: each child and has walked through our and help and healing. Boards of Directors. parents, our donors: and guided our growth direction and impact. work tirelessly to build consciousness that is of the vulnerable among us. decades of extraordinary and men whose diligence and whose professionalism within their fields. proudly bring you some 2007-2008, and we the people who have created these stories.

Jewish tradition teaches that
"Our deeds determine us as much
as we determine our deeds."
Once again last year, our loyal and
magnanimous donors stepped up to
address the ever-growing needs of
our community by supporting the
vital work of Jewish Family & Child.
We list their names across the pages
of this Annual Report, and express
our sincere gratitude to all.

Donations made through the Jewish Foundation of Greater Toronto or UJA Federation of Greater Toronto are indicated by an asterisk*. Our sincere appreciation to the many JF&CS members (donations up to \$124), donors of goods and services, those who wish to remain anonymous, and others who support the work of our agency, whose names do not appear in this listing.

Every effort has been made to ensure proper recognition of each donor; we apologize for any errors or omissions. This is a list of financial donations only, including our annual Friends Campaign, made in the 2007 calendar year.

DI ANNED GIETS

We gratefully acknowledge
the generosity of the following,
who have included Jewish Family
& Child in their estate plans:
Fay Ehrenreich z'l
Robert & Maxine Fish
Garry & Joanne Foster
Myer Lukofsky z'l
Linda Somers
Murray L. Sweigman
Harvey Wolfe z'l

ENDOWMENT

It is written that with every deed you are sowing a seed, though the harvest you may not see. We acknowledge with gratitude the following endowments that have been established with Jewish Family & Child. Some endowments are already bearing fruit, assisting our clients in a variety of ways; others will yield their harvest in the years to come.

Auslander Wattenberg Memorial Fund Banack Family Chanukah Fund Beverley Black Fund in Support of the Jewish Hospice Program

(Endowments continued

David & Shirley
Foster Endowment Fund
Garry & Joanne Foster Fund
Michael Freeman Scholarship Fund
Jenne & Henry
Goodman Scholarship Fund
Mark Gross Fund
Herzig Cuperfain Family Fund
Edna Levitt Scholarship Fund
Orzy Family Fund
Lolly Propas Memorial Fund
Shafran Scholarship Fund
William Solomon
Scholarship Fund
Dora Wilensky-Salsberg
Memorial Fund
We also acknowledge the donors
who have chosen not to list their
endowments in this report.

PARTNER: \$10,000

Barrday Inc. Michael & Rena Buckstein* **Bennett Jones LLP** Estate of Helmut Beretz z'l David & Dina Brothman Conference on Jewish Material Claims Against Germany, Inc. John & Myrna Daniels Charitable Foundation Abraham Fish* Harrowston Fund for Children with Special Needs* Roslyn Herst Fred & May Karp* Stephan & Sophie Lewar Endowment Fund* Marc Lipton **Leonard Micay** Alex Moses Fund* **Ontario Trillum Foundation** Poverty Initiative Endowment Fund at the Jewish Foundation of Greater Toronto* The Philip Smith Foundation

PATRON: \$5,000 - \$9,999

In Memory of Marilynn Burke z'l
through The Benjamin Foundation
Joanne & Richard Cummings
Pearl & Phil Ehrlich
First Narayaver Congregation
Barry Gordon
Craig Guttmann
IBM Employees'
Charitable Fund
Adam & Miriam Joseph
Harvey & Marsha Joseph
Mackenzie Financial
Charitable Foundation
David Mansell
Sidney Mendelson
Irwin & Mariel Michael
Rick & Laura Orzy

Gary & Maddie Prosserman

From the President and Executive Director

his has been a watershed year for Jewish Family & Child, largely in the positive sense. We are proud to highlight, in these pages, stories of our accomplishments this past year as seen through the eyes of our stakeholders. We made great strides in many areas of service delivery and capacity, expanding programs and serving more members of the community, both children and adults. Through careful program management and a growing emphasis on research and quality assurance, Jewish Family & Child solidified its reputation as the premier social service agency in the Greater Toronto Jewish community and as one of the leading social service agencies in the GTA. Our recent successful four-year reaccreditation by the prestigious Council on Accreditation (COA) affirms the Agency's adherence to the highest of standards. We are proud of what we have achieved in terms of building capacity and expertise, which is made more meaningful because we can confirm to you, our members, that during the past year, we served even more people in need within the community in a large variety of ways, albeit with diminished funding.

Unfortunately, that may no longer be the case, because the past year has also been a watershed in a negative sense, due to the funding crisis facing Jewish Family & Child and other Ontario Children's Aid Societies. Providing effective child welfare services is an ethical imperative and is Government-mandated, but the budget process with the Ontario Government has, beginning in the past two years, denied us adequate funding to deliver the very services mandated by legislation. It had always been the practice of the Government to rectify any shortfall by funding the so-called deficit before the end of the fiscal year.

However, over the past two fiscal years, Jewish Family & Child has been left with an aggregate unfunded child welfare deficit of more than \$400,000. During this period the Agency has managed to balance its budget for non-child welfare services, as there is some flexibility with regard to programs and timing of service delivery. Unfortunately, the failure of the Provincial Government to fund adequately our mandated child welfare services constitutes a significant financial burden for the Agency, with respect to which it has almost no legal or moral flexibility. Children must be taken care of when they are at risk.

The above funding difficulties, along with the growing needs of the community we serve, represent a significant stress on the Agency's limited resources. Although there is the potential for some flexibility in the non-child welfare services of the Agency, the fact is that Jewish Family & Child is not funded sufficiently to serve the community adequately in either child welfare or other social services.

It is evident that adequate funding from the Provincial Government will not be forthcoming in the absence of tremendous effort by the Agency, other Children's Aid Societies (CAS) and the public. We have been advocating strongly, along with our CAS colleagues, for the Provincial Government to meet its commitments and legal obligations. We will continue to do so vigorously this year, both directly and through legal process.

At the same time we are proud and appreciative of the continuing commitment and generosity of United Way of Toronto and of York Region. We are a founding member of United Way Toronto and significant beneficiary of United Way Toronto's support. The Family Resource Centre and our woman abuse programs exemplify United Way's

history of social responsibility and good citizenship.

This past fiscal year UJA Federation of Greater Toronto allocated \$1.6M in net funding to JF&CS operations and \$1.9M in direct financial assistance to the disadvantaged. This support contributes substantially to the well-being and safety of many members our community: single parents, families in crisis, Holocaust survivors and individuals with chronic psychiatric disorders; people whose lives are improved, indeed saved, by these services. A greater percentage of the community funding raised in Toronto must be applied to meet the social service needs of the vulnerable. Jewish Family & Child is the key provider of those most necessary services. Our strategic directions, focusing on the client first, renewal, impact and sustainability, position the Agency to be a greater resource than ever. Our current conversation with UIA Federation is very encouraging and reflects a joint recognition and growing agreement that together we have the opportunity to take bold steps to revitalize this partnership. We wish to partner with UJA Federation in realizing our community's true potential in supporting children, adults and families to face life's challenges and to be enriched by its opportunities.

Even as we await the results of these efforts, we must deal with a significant funding shortfall. We have significantly expanded our fundraising efforts during the past year, with the hiring of a Manager of Development. The results have been encouraging. We will redouble

these efforts in an attempt to fill the funding gaps, which are widening. In that regard, we have many donor opportunities in terms of programs, naming rights and the just plain satisfaction of saving lives and families.

During the coming year, we must be resolute in facing the challenges created by funding shortfalls, community indifference and the everincreasing incidence of family and personal strife among those whom the Agency serves. The Board and staff of Jewish Family & Child are dedicated to that task in order to allow JF&CS to serve a greater portion of those in need (many more people in even more ways), people who are overwhelmed by problems, poverty, family circumstances or even abusive parents or spouses.

As we move forward, we thank you – our members, donors and volunteers – for all that you do for this Agency, its clients and the community. The struggle to ensure the safety and dignity of all members of our community - including children - is a never-ending one. However, it is undoubtedly one that is worth the effort. JF&CS promises you and all those who need our services that we will be there for them, every step of the way. Fulfilling that promise in the year ahead and the years to come will require a sea change in community and Government approaches to child welfare and individual and family services. We know that we can count on the members of Jewish Family & Child to help bring about that change and to remind everyone of the true importance of social services in this community.







Richard Cummings **Executive Director**

Toronto Hebrew Memorial Park Philanthropic Fund* Gabi Weisfeld*

The Barbara & Harvey Wolfe Family Charitable Foundation Fred & Joyce Zemans

Bernard & Joan Aaron Algood Casters Ltd. Alpha Omega Foundation of Canada

Aqueduct Foundation - Stan & Diane Gasner Fund

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The Benjamin Foundation

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Lisa Mendelson & Brian Blumenthal

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Barbara Bresver

Brettler/Mintz Foundation

The Buying Group Beverley Chernos

Howard Cohen

The Sydney & Florence Cooper Foundation

Jose Danobeitia

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The Les & Minda Feldman Charitable Foundation

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Harvey & Anice Frisch Family Foundation

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Randy Gangbar

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Lindy Green

Linda & Lorne Greenwald

Sean & Julia Guttmann

Robert & Edie Harlang Jill Kamin & Murray Hart Harzahav Foundation* Peter & Janet Herman Allen & Celia Hirsh Johnson Rose Inc. Robert & Judith Kanee Martin & Sandra Karp Ben & Hilda Katz Charitable Foundation Teri Kav **Bruce & Lianne Leboff** Esther Lenkinski Edna Levitt J. Lipton **Howard Malach** Susan & Gerald Maldoff Elliott Jacobson & Judy Malkin **Mastermind & Customers** Rabbi John Moscowitz Joseph & Lauren Nadler Barry & Esther Naiberg Family Fund* Milton & Mindel Naiberg Hymie & Marcia Negin **Rosalie Mednick Nepom** Norwest Video Inc. Ontario Power Generation Employees & Pensioners Isaac Osipowicz Memorial Endowment Fund* David & Barbara Peltz Sandy Posluns Estate of Lawrence Racklin z'l Albert & Egosah Reichmann Al Reisman Limited Jay & Joanne Richmond Romspen Investment Corporation Judy & Hyman Sarick Brian & Annalee Schnurr Anna M. Shafran <u>Lisa S</u>hostack Michael Shur-Ami Philip Siller The Silver Tree Foundation Garv Solway Bert & Barbara Stitt Temple EmanuEl Sisterhood Elliott & Helene Wahle Daniel R. Weisz Jack & Judy Winberg **Winberg Foundation** Shelley Wolkin



OUR CLIENTS COME FIRST: EVERY STEP OF THE WAY

"He believed in me on my word – just like that. He enabled me to get my schooling in order, helped me with my Jewish identity crises, made sure I stayed out of food banks, and always cared. Even though he helps hundreds of people I felt his support was there whenever I asked for help. That's a lot of care."

BEN, A JF&CS CLIENT, SPEAKING ABOUT SIMON KALKSTEIN OF THE DOWNTOWN TORONTO GORDON S. WOLFE BRANCH OF JF&CS

The impact of what Jewish Family & Child achieved in 2007/2008 is mirrored in Ben's comments about our staff's commitment to our clients. Many accomplishments came to life through the generosity of our volunteers' time and energy. Others grew out of our donors' vision and financial gifts, and our major funders' sense of commitment. We thank them, one and all, for enabling us to continue to support the healthy development of individuals, families and communities in Greater Toronto and York Region.

Intake

9,447

The number of calls for information and service

"Collaborative law is a resource we are using more and more to help clients resolve problems resulting from separation. At the beginning of this process, all parties commit to collaboration in writing. Should the case proceed to litigation, the involved lawyers and their law firms must withdraw and the parties find new legal representation. That's how seriously we all take this approach to collaborative resolution."

ELINOR GERTNER, JF&CS SOCIAL WORKER AND
COORDINATOR OF "THE CHANGING FAMILY" PROGRAM
FOR FAMILIES EXPERIENCING SEPARATION OR DIVORCE

Jewish Family & Child is committed to preventing or reducing conflict in separation and divorce, and to helping families in transition find healthy ways to meet the changing needs of all involved. The process is a cooperative approach between lawyers and clients who want to work together in a non-adversarial way, finding better ways to deal with the emotional issues that often impede the progress of legal meetings.

As members of the cooperative team, JF&CS social service and mental health professionals have the opportunity to play many roles, such as counsellors, divorce coaches, parenting coaches, child specialists, and a neutral voice that can facilitate the whole legal discussion.



COLLABORATIVE LAW INITIATIVE: FINDING NEW WAYS TO WORK TOGETHER TO REACH CONSENSUS

Dov & Cordine Zevy

Group Programs

2,124

The number of adults and children who attended psychoeducational and therapeutic groups



HIGH CONFLICT SYMPOSIUM: GROUNDBREAKING HELP FOR HIGH CONFLICT FAMILIES

"The symposium was a very informative workshop that advanced our knowledge about high conflict families and child alienation. We learned useful strategies for reuniting parents and their children and for developing effective and specialized parenting plans for high conflict families. I look forward to implementing some of these strategies in the work I do with these families."

DR. BARBARA JO FIDLER, PSYCHOLOGIST

As host and coordinator of the third annual High Conflict Symposium, Jewish Family & Child welcomed 370 professionals to the November 2007 conference entitled, "Preventing Child Alienation in High Conflict Separation and Divorces."

Our valuable work in the field of high conflict families in divorce spread beyond the conference last year with the publication of our "Best Practices Guide in Working with High Conflict Families." In addition, we are proud to be the recipient, in conjunction with the University of Western Ontario's Faculty of Social Work, of a \$135,000 research grant from the Social Science and Humanities Research Council. We will be evaluating a groundbreaking research tool to establish assessment criteria for identifying high conflict families.

School Social Work Program

3,054

The number of case consultations held by our social workers in 29 day and public schools

> Jerome D. Diamond Centre

53

The number of students who received intensive help on the path to personal and academic success



Renee Edwards

<u>David &</u> Rosalie Farb

Barbara Fidler

Robert S. Fish

Debra & Gary Feldman Shim & Vivian Felsen Florence Fenwick Joe Ferreira

Michael & Judith Firestone

Four Seasons Hotels & Resorts

Gerald & Stella Freedman Harold & Ethel Freem Risa Freeman Gerda Frieberg Charitable Foundation Benita Friedlander Rhoda Frisch Irving & Ruth Frisch Fay & Howard Ganz Jeff & Jane Gertner The Shirley & Jerome Giblon Charitable Foundation Glass, Murray & Bianchi **Barry Goldberg** Linda & Gary Goldberg Sharon & Martin Goldberg The George & Kay Goldlist Foundation Gerold & Roslyn Goldlist Gary & Wendy Goldman Mark Goodman Carole Grafstein Bernard & Dorothy Green David & Sylvia Green Louis Greenbaum Gladys & John Greenberg Margot Greisman Jeanette Grosman Larry Grossman Foundation for Kids **Guild Electric Limited** Alex Hartman Holy Blossom Temple Pre-School Elaine Herer & Stephen Holzapfel Gerry & Bryna Hyma Aliza Israel JAGelber Foundation Seymour & Elaine Joffe Jonathan Kahn Buschie Kam Allen & Sharon Karp The Daniel E. Kert Family Foundation Monty & Eileen Kobrin Stephen Kraft **Kwitman Family Foundation** Philip Ladovsky Dana Lampe Mel Lazer **Bonnie Lefton** Molyn & Bonny Leszcz Sheldon Levy David Lieberman **Ronald Lindzon**

Child Protection

430

The number of investigations of child abuse completed last year

"Please accept my deepest appreciation for how much you've improved my life these past few years - not only the external circumstances but my inner life. You've given me the guidance and encouragement to become a stronger person...Don't forget - each time you help a woman, you are helping her children, her husband (present or future), her parents..."

SARI, A JEWISH FAMI<mark>LY & C</mark>HILD CLIENT

This past year has seen a productive and meaningful increase in community outreach by our woman abuse program. Along with our longstanding partners at JWI, we have established a wonderful partnership with Beth Tzedec Congregation. Rabbi Sean Gorman has spoken from the pulpit about woman abuse, and was instrumental in the recent presentation at Beth Tzedec of "Flowers Aren't Enough," a dramatic one-woman play about domestic violence. Another event is planned for later this year, and we thank Rabbi Gorman for his leadership and vision in helping us raise awareness of woman abuse in our community and beyond. We know that with this kind of awareness will come increased knowledge of and access to the resources available to abused women & their families.

In May of 2007, a group of Birthright alumnithrew a fundraiser for our woman abuse program, specifically to help us educate young women about healthy relationships. "Spring Soirée" was a great success! On behalf of the women who will benefit from the proceeds of the evening, we express our sincere thanks to Jessica Shostack and Lauren Ackerman and their organizing committee, as well as Shawna Waltman of Canada Israel Experience, for all the hard work that went into this wonderful event.

Our work with Russian and Hebrew speaking women and their families will continue, thanks to the renewal of the generous support of Lewis and Charlotte Steinberg through UJA Federation. Their vision and compassion allow us to address the needs of a population of women whom we were not able to reach in the past.



WOMAN ABUSE PROGRAM: REACHING OUT TO OUR COMMUNITY

Woman Abuse

1,240

The number of women, men and children served by our domestic volence programs



Diane Abbey & Jack Livingston

Elliott & Beverly Lyons

Morris Macarz

Eva & Mark Madras

Barbara Magerman

The Mann In Media Inc.

The Manson Family Foundation

Financial Assistance

496

The average number of people who received supplementary financial assistance cases each month

Gor

"For many people, living in long term care is scary and lonely and they feel a loss of control over just about everything in their life. They can decline my visit but hardly any do; they seem genuinely happy to share their personal stories and I listen. I listen in confidence trying to pick up on what's most important to the person I'm visiting. As a people, we are all responsible for one another. Hillel taught that we should do unto others as we would have others do to us and, if I were living in a long-term care facility, I would want someone to spend time with me, to listen to me."

MIRIAM BESTER, JEWISH FAMILY & CHILD CHAPLAIN FOR NEARLY A DECADE.

In 2007, Jewish Family & Child's Chaplaincy Services continued to expand its reach in response to the growing needs of our community, providing spiritual and religious care to Jewish hospital patients and residents of long-term care facilities. As the baby boomers among us age, the demand for hospital and long-term care will continue to increase. In addition to renewing existing contracts with hospitals in Greater Toronto and York Region, Chaplaincy Services has begun negotiations to extend our services to several other facilities and increase the hours spent in each.



WE STAND
ON THE
SHOULDERS
OF THOSE
WHO HAVE
GONE
BEFORE US

"Our tradition teaches that the measure of community is how that community cares for its most needy members, those who are most vulnerable. We are directed to advocate for those who may be unable to advocate for themselves. When a need is identified, we are compelled to respond. Our tradition does not permit us to stand idly by. These teachings and values are embodied in the services and mission of Jewish Family & Child."

GORDON S. WOLFE, Z'L, JEWISH FAMILY & CHILD EXECUTIVE DIRECTOR FROM 1981 TO 2003.

Chaplaincy Services

28,697

The number of patient/family contacts made by volunteers and staff



CHAPLAINCY SERVICES: THE MEANING OF MITZVAH

Jack Martell Karen McClintock David Merkur Holdings Inc. Metropolitan Equities Limited **Beatrice Minden** Jack Mintz Victor & Sharon Moncarz Marnie Morrow MTP War Veteran's Association Errol & Rhonda Nezon Allan P. Noss Jordan & Barbara Oelbaum Victor & Naomi Pamensky Michael Paul Penn Family Fund* Pierremount Holdings Ltd. Harvin & Rachel Pitch Alberto, Teresa & Isaac Quiroz Arnold Recht David Rechtsman Ron & Marlene Richardson Jack Rose Karen Rosenblat Norman Roth z'l Peter & Carol Rothbart The Rubin Hoffman Foundation Linda Ruskin Jules & Ariella Samson **Howard Sandys** Zion & Joyce Sasson Fred & Brenda Saunders Les & Judy Scheininger **Doreen Scolnick Seyglor Consultants Inc** SF Charitable Foundation Lorne Wolfson & Lorie Shekter-Wolfson Mendel & Anita Shore Nathan & Lily Silver Family Foundation Ivor & Renee Simmons Fred & Rene Skurka Gerald & Judy Slan Lili & Mitchel Smith Leigh Solomon Paul Stein Jay & Carole Sterling Hellen Stollar **Edward Stossel** Barbara Sugar John Sweet

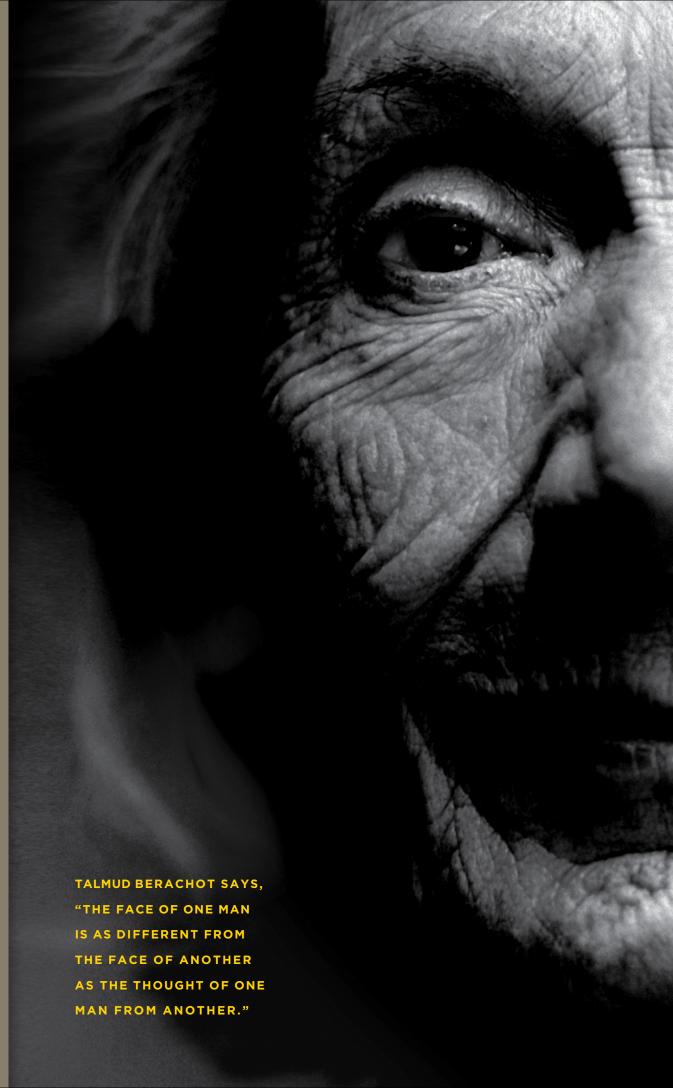
Ron & Leah Tattum

Marvin & Esther Tile

Adam & Marian Tizel



Goldie Aiken Alliance Atlantis Communications Inc. Monica Auerbach Norman & Sharon Bacal Gerald Baker Sam & Lori Ber Bruce Berdock Saul & Hilda Berman Shelley R Birenbaum Seth Blumenstein Gary & Gail Brown Henry & Vicki Campbell Luby Carr Rick Chad **Gerald Charney** Marshall & Judith Cohen Jerry & Hilda Cohen Perry & Shirley Cooper Irving Cooper Rovena Cooper Diane Crangle **Andrew & Hillary Cumming** Sheldon & Lori Disenhouse Max & Ivy Eisen Michael Emory Gil & Gail Faclier Enrique & Lilly Fenig



Leo & Andrea Fine



Sandra Folk Anna Gangbar Jeffrey & Orly Glatt Morton & Elaine Goldbach Jane Goldberg Leon Goldberg Jack & Anita Goren Abraham & Malka Green Foundation Nadine Greenberg David J. Griff Alan & Lori Gutmann Howard & Lisa Hacker-Feld Dan Hagler Mark & Ricki Harris Haymishe Homes Inc. Pamela Himel Florence Hirschfeld Allison Hunt Aaron Jesin Rochelle Kahn Meyer & Michel Katz Min Katz Paula Kirsh Joseph & Doreen Kronick Doug & Nadine Lasenby Bonnie Lawrence Shlomie & Dina Lebowitz Sam & Helen Lepek Edward Levitt Mark & Judy Libman Sam & Elisheva Lightstone Nachman Maister Karen Chisvin & David Mazer Ruth Medad Marian Miltchin Michael Minden James Moncarz Todd Morganstein Brad Nathan Reta Newman Norman Light Fund* Albert & Sandra Page Alan Penn Richard & Annette Pivnick Morton Prager Ted Rabinovitch John & Hannah Rosen Robert & Marlene Ruderman Nancy Ruth S.A.J.A.C. Seniors **Lionel & Carol Schipper** Zev & Susan Shainhouse Frieda Sherman Ralph & Judy Shiff David Shindman Albert Silver **Ruth Simon** Henry N. Singer Adrienne & Joel Slan Jason Sorokin

Eli Spetgang Joseph & Elaine Steiner Joan & Howard Stevens Martin Strauss Rabbi Michael & Mrs. Celia Stroh David Tannenbaum **Telus Corporation** Toronto Hebrew Benevolent Society Sidney & Deborah Troister John & Lori Ulmer **Brent Vickery** Gordon Waugh Nan Weiner **Sharon Weintraub** Carole Winberg David Wolfe Wendy Wolfman Sally & Mark Zigler

Beverley Abramson Joel Adelstein Andrew Adler Stephen & Heshy Altbaum Phyllis Angel Phillip Anisman Harry & Sandra Aronowicz Katharine Auslander Joseph Azouri Gila Badner Harriet Bain Tatvana Barankin Leonard Barkin **Robert Beder** Harry A. Bernstein **Donald Biback** Irving Bloomberg Gayle Borenstein Izzie & Gloria Boxen Harriette Brown Tabakman Gladys Buckler Cells for Life Ltd. **Howard & Elsa Chandler** Alice Charach Alec & Barbara Chatz Henrietta Chesnie Irwin Cooper Robert Cooper Leslie Crangle Barry & Lynn Cutler Elizabeth Dabuleanu Marnie Burke & Sam Damiani Leo & Faigie Davids Philip & Lisa Draper **Buddy & Leigh Eisenberg**

"When I turned 60, I wanted to mark the milestone in a meaningful way, so I asked my friends and family to donate money to a fund that would treat all of the women in Jewish Family & Child's Woman Abuse Program to an individual night out. They did this instead of buying gifts for me, and I made up the balance. It meant that each woman was given \$50 to spend on herself, an unheard of luxury. The letters I received back six months later tell the story and I have saved them all to this day. One woman told me she was able to have a manicure for the first time in her life. I couldn't believe the impact my gift would have."

EDNA LEVITT, JF&CS VOLUNTEER & DONOR



EDNA'S STORY

Edna didn't stop there. Inspired by this experience, Edna established an endowment fund to help underprivileged women in our community access higher education. "I was fortunate when I came to Canada from Scotland in 1983, even as a newly widowed single mother and alone. I was able to go to university part-time. where a whole world was opened up for me," Levitt says. "An enormous part of that education was connecting with other women and learning how nurturing they can be. I hope that the scholarship I have endowed will offer that kind of comfort and opportunity to other women and help to give them a larger window on the world."

Volunteers

14,200

The number of hours put in by our direct service volunteers



CHILD WELFARE MEDIATION: ALTERNATIVE DISPUTE RESOLUTION WITH THE CHILD'S BEST INTERESTS AT HEART

"Going to court is expensive, time-consuming and stressful for children and parents. Mediation gives us another option that's much less disruptive and more effective for everyone, especially the kids."

JEFF MINTZ, JF&CS CHILD WELFARE WORKER

The face of child welfare in Ontario is changing, and an important part of the Government's transformation agenda is the use of alternative dispute resolution. Mediation is an effective problemsolving tool that is often very successful in diverting cases from the courts and in bringing about long-lasting solutions to complex problems. It saves time and money. We have encountered cases, for example, where parents wish to regain custody of a child in our care but we feel it is not in the child's best interest. Increasingly in such cases, we are bringing in a mediator – a neutral third party – to help us work towards a resolution without having to enter into protracted legal proceedings.

David Eisenstat

KINSHIP SERVICES: M<mark>AI</mark>NTAINING

PRECIOUS

FAMILY TIES

"By keeping children within their extended families instead of bringing them into foster care, everyone benefits, especially the children. In what can be a very traumatic situation - being separated from one's parents - children in kinship care have the comfort of being cared for by relatives who know and love them."

HOWARD HURWITZ. DIRECTOR OF CHILDREN'S SERVICES

As part of its Child Welfare Transformation agenda, the Ontario Ministry of Children and Youth Services now requires children's aid societies to place children with extended families whenever feasible. When this became a requirement in 2007, we were well positioned to provide this type of placement, as we have been facilitating kinship arrangements for many years. Currently, we have eight children living with their extended families, to whom we provide ongoing support.

"We love the Family Resource Centre for so many reasons: my son loves going every day to play, learn and socialize; Russian-speaking parents like me and have a chance to watch my son grow, play and become his own self in a Jewish setting. We especially love the Shabbat

RESOURCE CENTRE REGULAR

The Family Resource Centre (FRC), a partnership of JF&CS and the Bathurst Jewish Community Centre, is just one of the many ways we are reaching out to the burgeoning population of York Region. Along with JIAS Toronto, and with funding from the Ontario Trillium Foundation, the FRC is a key community resource for newcomers like Irina and her son.

In 2007, our York Region Branch, located next to the FRC in the Promenade Mall, developed successful community partnerships with other area social service and children's mental health agencies, to the benefit of our clients. In the past year, recognition of the multi-service capacity of JF&CS has escalated and can be seen in the increase in people dropping in at the front desk. One area of significant growth has been our strategic social work presence in the schools, connecting students and their families with relevant community resources and working in collaboration with all involved to nurture the needs of each student.

Café Europa

The average number of Holocaust survivors who participated in our Café Europa program each month

I love going to socialize and be with program every week." IRINA, PARENT OF 3-YEAR OLD AND FAMILY

YORK REGION: DYNAMIC COMMUNITY CAPACITY BUILDING

Children

The number of children in the care of Jewish Family & Child at year-end



David & Judy Engel

David & Cara Feldman Phyllis Feldman

Allen Feldman

Irvin Klinghofer Adam & Dana Kronick Francy Kussner **Ruth Ladovsky** Eva Lake Tanya Lewis Ben Libman Bennie & Shirley Liebenthal Jeffrey & Judy Lipsitz Sara Loftus David Lurie Mendy & Marilyn Maierovitz Mark S. Mandelcorn The Marder Family Foundation Martinway Plaza Limited Eva Mayer Gerald & Maureen Mazin Deborah Miller Murray Miller Phyllis Moss Sheldon H. Nadal Florence Naimer Julius & Annette Needleman Margaret Nightingale Deborah Orzy Judith Orzy Rabbi & Mrs. Marvin & Judith Pachino **Edwin Peranson** Elliott Peranson Iris Peretz Gary & Alison Polan Gary & Ann Posen Sara & Bernard Rachlin Allan & Dale Rakowsky Marilyn Raphael Hyla Reichmann Evelyn Revivo Rhyl Realty Inc. Franklin Richmond Steven Rosenbaum Karen Rosenberg Sarah Rosenfeld William Rosengarten Dorothy Ross Gerald & Pauline Ross **Nancy Ross** Irving & Florence Rother Berte Rubin Irving & Shirley Samuels Charitable Foundation Jack Sandler Fred & Beverly Schaeffer Stuart Schonfeld

to figure out how to manage to make my son's request come true. Then luckily I was introduced to Jewish Family & Child ...All these wonderful camps, programs, tutors and much more are making my kids life much better and greater achievements in all aspects. Personally I feel blessed and appreciate that we have an amazing community who helps family like me."

ELENA, MOTHER OF 9-YEAR OLD FIRST-TIME CAMPER

"It was summer 2007 when my oldest

son asked me to go to camp and I had

We know that camping and other informal educational settings play a huge role in establishing, nurturing and maintaining Jewish identity. For many years, Jewish Family & Child has been sending children to Jewish day and overnight camps, thanks to the support of our community through the Gordon Wolfe Children and Youth Fund and UJA Federation. Camp subsidies have traditionally been awarded to clients of the Agency receiving supplementary financial assistance, and this was the case for 146 youngsters in the summer of 2007.

But what about families whose income places them above our financial assistance threshold but below the ability to pay substantial camp fees? Last summer, 191 children from families identified as "working poor" attended Jewish day and overnight camps thanks to a new subsidy program funded by UJA Federation. What a wonderful way to ease the financial burden on these families and make sure their children have a great summer camp experience!

Camp

331

The number of children who enjoyed Jewish day and overnight camps



CAMP SUBSI<mark>DIES:</mark>
JEWISH CONTINUITY
BEGINS AT CAMP

JEWISH HOSPICE PROGRAM:
MAXIMIZING THE VALUE
AND QUALITY OF LIFE

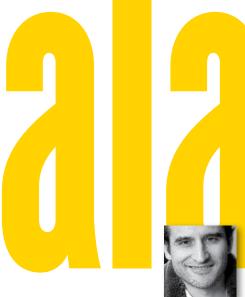


Erica Segal

Family Support Program

197

The number of families with children with special needs who were helped by our Family Support Program



FAMILY SUPPORT PROGRAM: ENHANCED SUPPORT FOR FAMILIES WITH CHILDREN WITH SPECIAL NEEDS

"There are many parents out there who need help on how to take care of their special needs child. In the Parent Support group, I learned about resources and how to plan for my child's future. I felt supported by the leaders and the other parents in the group."

ALAN, A PARTICIPANT

Jewi<mark>sh Family & C</mark>hild's Family Support Program provides essential case management services for parents of children with deve<mark>lopme</mark>nt<mark>al dela</mark>ys. Last year, this special needs support was extended even further with a resource sharing and discussion group, facilitated by the JF&CS Family Support team. The group provides a safe and supportive setting for the parents to explore iss<mark>ues su</mark>ch as accessing key resources, coping with day-to-day parenting issues, self-care, and planning for their child's future. Parents are encouraged to raise othe<mark>r topic</mark>s, pertinent to the challenges of raising a special needs child, and share their questions and experiences.

"We would like to express our sincere gratitude to [our JF&CS Jewish Hospice Program] social worker, for the exceptional quality of service she provides. Our elder family members, who are both immigrants to Canada, have rather limited knowledge of the Canadian healthcare and social service system and require close assistance in getting the vital services they require. [Our JF&CS worker] has made it all possible for us...It is exceptional people like her who make this world so much of a better place to live in."

MICHAEL & ESTHER, ADULT CHILDREN OF HOSPICE CLIENTS

The Jewish Hospice Program reaches out to individuals experiencing the pain and anxiety that accompanies chronic or terminal illness, helping them and their families live each day as fully as they can. New to the Program last year, thanks to donations by the Max Ullmann Philanthropic Fund at the Jewish Foundation of Toronto, was funding for complementary pain management treatments such as massage therapy. As Coordinator of the Jewish Hospice Program, Bev Schachter, explains, "The 'Jewish' part of Jewish Hospice Program emphasizes the value of every moment of the time we are alive."

Jewish Hospice

125

The number of people with terminal or life-threatening illnesses who were helped by Jewish Hospice professionals and volunteers

Seligman & Associates Ltd. **Grace Shafran David Shaw** Myer Shaw z'l Allan & Lorraine Sheps Honey & Barry Sherman **Judy Shier Weisberg** Diane & Gary Shiffman Harold & Helen Shneer **Evelyn Silverberg** Harvey & Renee Solursh Elaine Solway Sigmund & Linda Soudack Mark S. Anshan & Brenda J. Spiegler Jay & Karen Spitzer Harvey Starkman Morris H. Starkman Steven & Rodeen Stein Arthur Stern Sam & Barbara Stupp David & Phyllis Sugar Shirley Sussman Wendy Galet & Alon Szpindel Ana Sztabinski Fred & Mindy Tayar Rochelle Thompson **Howard & Catherine Tile** Lilian Tobias Larry & Frieda Torkin Dora Track Villa Luso Non-Profit Housing Corp. Florence & George Weinberger Thomas & Jill Weinberger Stephen & Teresa Weintraub **David Weiss** Jeremy & Susan Weitz Peter Wise Jack & Nan Wiseman Miriam Wodlinger Gertrude Wolfe Ralph Wolfe Rose Wolfe Michael Wolfish Gloria Wunder Susan Yellin **Burle Yolles Louise Yolles** York Region Children's Aid Society Irving & Anita Zelcer

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COUNCIL ON ACCREDITATION REVIEW — RECOGNIZING EXCELLENCE IN SERVICE DELIVERY

"COA is proud to recognize Jewish Family & Child as an outstanding provider that has set high performance standards and made a commitment to deliver the very best quality services to your constituents." Jennifer Flowers, Director of Volunteer Services and Accreditation Commission, Council on Accreditation (COA)

Last fall, Jewish Family & Child participated in a rigorous evaluation process by COA, in order to review its professional performance across the spectrum of the services we provide. This extensive examination occurs every four years. Reflecting the excellence of its dedicated staff, Jewish Family & Child was indeed re-accredited this year. Yasher koach to all members of the Jewish Family & Child staff team, and special thanks to Josef Rich for his outstanding coordination of the accreditation process!

OUR FUNDERS: THE POWER OF PARTNERSHIP

Jewish Family & Child continues to build community capacity, while serving the individual needs of its constituents across Greater Toronto and York Region.

We are grateful to our principal funders: the Ontario Ministry of Children and Youth Services and the Ontario Ministry of Community and Social Services, UJA Federation of Greater Toronto, United Way Toronto and United Way of York Region, and wanted to share with you what they have to say about the future we are creating together.

ONTARIO MINISTRY OF CHILDREN AND YOUTH SERVICES

"Toronto Region is proud of its continuing partnership with JF&CS in the areas of children's mental health, child welfare and violence against women prevention. Our longstanding positive relationship and mutual respect support the essential work JF&CS does in the community." Marilyn Renwick, Regional Director

- Child Welfare (Children in Care and Protection Services)
- Child and Family Intervention (Jerome D. Diamond Adolescent Centre)
- Family Support and Special Needs Workers
- Family Violence, including Child Witnesses

UJA FEDERATION OF GREATER TORONTO

"UJA Federation of Greater Toronto is proud of its vibrant history with Jewish Family & Child, as a partner and major funder. When JF&CS began 140 years ago, it would have been impossible to predict the phenomenal growth of Jewish Toronto and York Region. Nor would anyone have imagined the extent and diverse nature of the programs and services our community would need. Jewish Family & Child continues to step up to those evolving needs with innovative and client-centred responses, benefitting the entire Toronto and York Region Jewish 'family,' at all ages and stages of life." Ted Sokolsky, President & CEO

- Supplementary Financial Assistance and Rehabilitation Program (direct assistance to clients, including summer camp subsidies and kosher food for Passover)
- Counselling program for Financial Assistance clients
- Woman Abuse Program
- Social Work Services in the Day Schools
- Prevention Services
- Chaplaincy Services
- Family Resource Centre
- Administration

Jeffrey Gauze

Harriet Gelb

UNITED WAY TORONTO

"United Way Toronto is proud to support Jewish Family & Child as it marks its 140th year of providing essential services to individuals, families and communities across the GTA. Through JF&CS's longstanding commitment to providing excellence in community service, it continues to improve lives every day and build strong neighbourhoods where families, youth and newcomers can thrive." *Frances Lankin, President and CEO*

UNITED WAY OF YORK REGION

"In a sprawling region of nine unique municipalities, with a slim and stretched social service network, JF&CS is a strong, critical and steadfast champion – of neighbourhood services close to home, of immediate and inclusive programming, of collaborations to address underlying root causes. And in the face of record population growth, increasing diversity and funding gaps, it is re-assuring to know JF&CS is in York Region, supporting children and families, every step of the way." *Daniele Zanotti, CEO*

UNITED WAY

- Individual, Family and Group Counselling
- Woman Abuse/Victims of Violence Program
- Family Life Education Program
- Direct Service Volunteer Program
- Prevention Services
- Family Resource Centre

JEWISH FAMILY & CHILD 2007/2008 FINANCIAL REPORT

12 MONTH PERIOD ENDED MARCH 31, 2008

REVENUE:		
ONTARIO MINISTRIES OF CHILDREN AND SERVICES, COMMUNITY AND SOCIAL SER		\$8,961,505
UJA FEDERATION OF GREATER TORONTO)	3,848,984
UNITED WAY		1,912,212
OTHER INCOME		1,453,063
TRUST AND BEQUESTS		914,878
FEES FROM CLIENTS		213,063
	TOTAL REVENUE	\$17,303,705
		. , ,
EXPENDITURES:		, , , , , , , , , , , , , , , , , , , ,
EXPENDITURES: CHILD WELFARE SERVICES		\$7,916,061
2,11 2,13 1,1 3,123,		
CHILD WELFARE SERVICES		\$7,916,061
CHILD WELFARE SERVICES COUNSELLING, PREVENTION, OUTREACH		\$7,916,061 6,604,912
CHILD WELFARE SERVICES COUNSELLING, PREVENTION, OUTREACH FINANCIAL ASSISTANCE TO CLIENTS*	TOTAL EXPENDITURES	\$7,916,061 6,604,912 2,334,166
CHILD WELFARE SERVICES COUNSELLING, PREVENTION, OUTREACH FINANCIAL ASSISTANCE TO CLIENTS*		\$7,916,061 6,604,912 2,334,166 742,151

*INCLUDES CAMP AND PASSOVER ASSISTANCE, AND DIRECT ADMINISTRATIVE COSTS.

Elaine & Peter Gold Henry & Marlene Goldbach Barbara Goldberg David & Pearl Goldberg Jerry & Marley Greenglass Ruth Ellen & Sheldon Greenwood Allan Grossman Joyce Harris Simon & Zelda Harris Ann & Edwin Hersch David Hertzman **Grace Hillman** Hydro One Employees' & Pensioners' Charity Trust Agi & Zev Kaufman Cecile Kaufman-Stein Patti Kirk Beatrice Kirshenbaum Samuel Kolber Jack Kornblum Daniel & Myra Krangle David Lawee Harold & Florence Lazar **Rolf Lederer** Edward J. Levy Gary & Karen Levy Sally Libman **Linitzer Benefit Society** Sidney & Marlene Lipson Tom Lobel **Bernard Ludwig** Ben & Jill Lustig 0.J. Mandel Zoe Margolis Martin & Sharyn Middlestadt Derry Millar Earl & Eleanor Miller Eric & Ruth Miller Eldon Moses **Eleanor Nadler**

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National Council of Jewish Women Evening Study Group Ronald & Marilyn Nefsky Sylvia Newman Sheila Newton-Smith

Gerald Prenick Harry Radomski Annette Rapoport Lailla & Abraham Rapoport

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ENERGY, VISION AND LEADERSHIP

TALMUD TEACHES THAT THE HIGHEST FORM OF WISDOM IS KINDNESS AND OUR BOARD OF **DIRECTORS EXEMPLIFY** BOTH, THROUGH THEIR ENERGY, VISION AND LEADERSHIP IN FURTHERING THE IMPACT OF JEWISH FAMILY & CHILD THROUGHOUT **GREATER TORONTO** AND YORK REGION. WE ARE PROUD TO INTRODUCE THEM TO YOU AND WE EXTEND **OUR MOST SINCERE** APPRECIATION FOR THEIR OUTSTANDING COMMITMENT TO THE **EXPANDING COMMUNITY** WE SERVE.

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RICHARD L. CUMMINGS, PH.D.



EVERY STEP OF THE WAY.

ANNUAL REPORT
OF JEWISH FAMILY
AND CHILD SERVICE
OF GREATER TORONTO
FOR 2007/2008

JEWISH FAMILY &
CHILD SUPPORTS THE
HEALTHY DEVELOPMENT
OF INDIVIDUALS,
CHILDREN, FAMILIES,
AND COMMUNITIES
THROUGH PREVENTION,
PROTECTION,
COUNSELLING,
EDUCATION AND
ADVOCACY SERVICES,
WITHIN THE CONTEXT
OF JEWISH VALUES.

EDITORS:

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PRIVACY STATEMENT

JEWISH FAMILY & CHILD RESPECTS YOUR PRIVACY. WE PROTECT YOUR PERSONAL INFORMATION AND ADHERE TO ALL LEGISLATIVE REQUIREMENTS WITH RESPECT TO PROTECTING PRIVACY. WE DO NOT RENT. SELL OR TRADE OUR MAILING LIST. OUR MAILING LIST IS USED TO PROVIDE YOU WITH THIS PUBLICATION AND TO KEEP YOU INFORMED AND CURRENT ON OUR ACTIVITIES INCLUDING PROGRAMS, SERVICES. SPECIAL EVENTS FUNDING NEEDS, AND OPPORTUNITIES TO VOLUNTEER OR TO MAKE DONATIONS TO JEWISH FAMILY & CHILD. IF AT ANY TIME YOU WISH TO BE REMOVED FROM OUR MAILING LIST, PLEASE CONTACT US BY PHONE 416 638 7800, FAX 416 638 7943, E-MAIL INFO@JFANDCS.COM, AND WE WILL GLADLY ACCOMMODATE YOUR REQUEST.

David Wilson

Rosalind Witkin

Deborah Wolfe

Fsther Wolfson-Klein

Frank & Harriet Wolman

Paul Wise

