

our
hope
succeed
honour
survive
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JEWISH FAMILY & CHILD | ANNUAL REPORT 2010/2011

Jewish Family & Child's Annual Report is prepared every year just before the High Holidays. As a Jewish agency, we

celebrate our firmly planted roots in the Greater Toronto Area. The words you see on the cover of this Report reflect the character of the clients we serve and honour

the community we support.

It is our privilege to pay tribute to that strength of character and to share these powerful and moving stories with you.

PLANNED GIFTS

We gratefully acknowledge the generosity of our donors who have included Jewish Family & Child in their estate plans.

ENDOWMENTS

We acknowledge with gratitude the following endowments that have been established with Jewish Family & Child. Some are presently making a difference; others will make that difference in years to come.

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The Idek Geitzhals Camp Fund
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William Solomon Scholarship Fund

Josh and his mother were living on government social assistance for years in addition to receiving supplementary financial assistance from JF&CS.

At only 15, Josh had been recognized by coaches and teachers alike, as a gifted athlete. Maccabi Canada thought so as well and drafted him to join their basketball team at

the Pan-Am Games in Brazil. Josh was picked from among hundreds of quality Jewish athletes from across Canada.

Josh's hero was Dwyane Wade from the Miami Heat and he told his social worker that he wanted to make it to the NBA like Wade, so that he could give back to his mother to make her life easier.

Unfortunately, along with the wonderful news from Maccabi Canada came a tremendous obstacle. The cost to attend the

Pan-Am Games for each athlete was \$6,000 - a large sum for most people, let alone someone receiving financial aid.

Josh's social worker put together a strategy that would make his trip a true community effort. JF&CS agreed to contribute \$3000 from its Levelling the Playing Field fund and we turned to Macabbi Canada to

**ON AVERAGE,
JF&CS PROVIDES
SUPPLEMENTARY
FINANCIAL
ASSISTANCE
TO MORE THAN
500 JEWISH
INDIVIDUALS
AND FAMILIES
EVERY MONTH.**

תקווה

PLATINUM LEADERS \$50,000+

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SILVER LEADERS \$5,000 - \$9,999

Alpha Omega Foundation of Canada
Jerry & Tammy Balitsky

also support this fundraising initiative. Maccabi Canada subsidizes its athletes to attend the games in Israel (every 4 years) and otherwise, all athletes are responsible for raising the money on their own.

JF&CS would not give up on Josh. Both his social worker and his

mother felt strongly that these games would give him the “leg-up” that he needed to move forward with his life in a productive and meaningful way. A personal call was made to the leadership of Maccabi Canada and their Board committed to raising \$500 in support of Josh. In addition to our commitment of \$3000, and almost all of Josh’s summer job paycheques, the community rallied and \$2500 more was raised to send him to the Games.

Josh’s story is one of many examples of how dedication, woven together with just the right amount of tenacity, can lead to truly great outcomes. He lives a life full of positivity and hard work, but beyond his efforts, beyond the Pan-Am Games and beyond even the NBA, Josh lives a life full of hope.

hope

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arni met Dan on a blind date arranged by a mutual friend. They

fell very quickly in love and Dan surprised her by proposing just three months after their first date. She believed that Dan was everything she was looking for in a husband and accepted his marriage proposal happily.

They were married six short months later and right after the honeymoon, Dan asked Marni to quit her teaching job. He told her she should let him earn the money – explaining that if she were more relaxed, they could start

to work on having a family. He was persistent and she agreed.

It was soon after leaving her job that Dan’s behaviour started to change. He would insist that household tasks be completed a certain way and would lose his temper and fight with her when they weren’t. He became frustrated that Marni had gained some weight after the wedding and it often resulted in name-calling and put downs. Marni’s breaking point came after they had been trying to conceive for several months and had been unsuccessful. He told her it was because she wasn’t thin or

healthy enough and that if she didn’t lose twenty pounds, he would leave her.

Marni hated his behaviour, but believed in her vows. She convinced Dan to go to couple’s counselling with her but told no one about it. She made excuses for his temper; she covered for him. She blamed herself for not being able to conceive.

As they were driving home from their first counselling session during which Dan hurled insults repeatedly at Marni, he pulled the car over, took her shoulders and shook her violently.

OUR WOMAN ABUSE PROGRAM RECENTLY RECEIVED A GIFT OF \$100,000 FROM A GENEROUS DONOR. THIS GIFT, FACILITATED BY UJA FEDERATION OF GREATER TORONTO, WILL SIGNIFICANTLY REDUCE OUR WAITING LIST FOR WOMAN ABUSE SERVICES.

אונת

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Daniel & Susan Weisz

He screamed, "You can't even do couple's counselling right! You're useless! Why did I marry such a stupid, useless woman?" Though tears began to roll down her cheeks, she remained silent. He slapped her across the face then started to drive again but she still said nothing, which enraged him even further. He drove recklessly until he finally approached a red light. She instinctively opened the door, rolled out of the moving car and ran. She cut through a dark

park hoping he hadn't, or couldn't follow her. Hiding by the side of someone's home, she pulled out her cell phone and called her sister to pick her up.

The next morning, Marni called Jewish Family & Child.

With a social worker and a police officer, Marni packed her belongings and moved in temporarily with her sister. She joined JF&CS's 'When Relationships Hurt' group and found that she was far from alone and that some women suffered for years before seeking help. Dan never attempted to contact Marni again, though he would have had little success

after police pressed charges and a restraining order was issued against him.

Through ongoing group and individual counselling, Marni regained her independence, moved into her own apartment and began to teach again. Her self-esteem is still fragile but she knows she has the courage and strength to overcome this experience. "If I can throw myself out of a moving car, I think I can pretty much do anything."

courage

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after the first week of grade seven at a new school, Shael told his mother he never wanted to go to back again.

He hadn't had many friends before, and now it seemed, he had fewer. He was painfully shy and significantly shorter than most boys his age and he quickly became the target of his new school's worst bullies. Shael fought with his mother

relentlessly that first week; he begged her to transfer him to any other school. She took him seriously, but promised him that if he stuck it out, it would get better; it didn't.

Shael was walking home after school when a group of kids from his grade approached. They yelled insults at him and taunted him, but instead of ignoring them and walking faster, Shael mustered up his courage and stood up for himself - fighting back verbally as best he could. That's when Shael was beaten up by three boys and, left alone, tried to

limp home. One of his teachers happened to be driving by and took Shael immediately to the closest emergency room.

Shael wouldn't name the kids who attacked him, nor did he have much to say about anything from that point on. He stayed home from school for a week and then stopped going altogether – preferring to walk around the mall all day instead.

After a few weeks of truancy, Shael's mother met with his vice-principal who suggested that

THE NUMBER OF KIDS WAITING TO BE ASSESSED FOR PLACEMENT AT THE JDD HAS INCREASED BY MORE THAN 80% THIS YEAR.

הצלחה

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he might benefit from JF&CS's Jerome D. Diamond Adolescent Centre (JDD). He told them that it would help Shael develop emotional, social and behavioural skills with the goal of re-integration into his public school.

Shael was both terrified and thrilled. In addition to small classroom instruction, he received individual and family counselling. He slowly came out of his shell when he realized that he was in a safe place and that he

wouldn't be tormented. By the middle of his first year, Shael had made a number of friends and found a new level of contentment and self-esteem.

He stayed at JDD for two years and at the end-of-year awards ceremony, Shael thanked JF&CS for helping him become the student and the person that he always hoped he could be.

That September, Shael started high school with two of his JDD friends. With his newfound confidence, he immediately joined a few clubs and made several new friends quickly.

When Shael graduated, he was vice-president of his student council and was one of the most well-liked students in the school. He was accepted into all three universities to which he applied. He credits the JDD for his academic and social success and for making him, in his own words, "bully-proof".

Success

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the vitality of Jewish Family & Child reflects the values, commitment and skill of a caring community every step of the way. We continue to grow in our innovation to respond with agility and excellence to client need, where, when and how that response is required.

There is an increasing emphasis on staff development and integrated, multi-service support to clients. A developing new organizational structure involves mixed practice teams and an emphasis on case management to ensure best practices. The Agency is optimistic that child welfare funding has stabilized. Our staff team has demonstrated exemplary leadership. Our new Agency branches reflect the professionalism of our staff and welcome our clients with respect and dignity. These are remarkable outcomes of our strategic vision and advocacy for the vulnerable.

This is a time of constraint and challenge in the social services and the broader public sector; nonetheless, our Agency has worked hard and effectively to demonstrate its merit and to build trust with our stakeholders. A significant shortfall in the funding of child welfare services has presented an enormous challenge to JF&CS in recent years. Extensive efforts on the part of the staff and the Board of Directors have focused on building the case for increased funding. We therefore welcomed a comprehensive review of our child welfare services by the Province of Ontario's Ministry of Children and Youth Services (MCYS) in December, 2010.

Government representatives engaged with a host of staff and Board members to conduct a systematic audit and analysis of service and financial data

related to our services as an Ontario Children's Aid Society. A collaborative effort identified strategies for the management of expenditures. Further, the MCYS conveyed clear recognition that the Agency is providing effective service. This positive assessment of JF&CS led to an additional funding allocation from the MCYS of close to one million dollars, allowing us to complete the year with a balanced child welfare budget. We are heartened by this turn of events and appreciate that the MCYS recognized our needs and provided us the opportunity to demonstrate the calibre of our work.

As a founding United Way agency, we are proud and exceedingly grateful for the continuing and significant support of United Way Toronto. They are a major stakeholder, providing 1.9 million dollars in funding support for counselling, outreach and prevention services that we make available to all individuals in Greater Toronto.

We are gratified to report that the Conference on Jewish Material Claims Against Germany has recognized the unique and urgent circumstances faced by survivors of the Holocaust living in Greater Toronto by providing a significantly increased allocation to assist JF&CS in addressing emergency needs. Moreover these funds have been matched by our own community through the generous support of UJA Federation of Greater Toronto. Both organizations are to be lauded for this important contribution.

The goal of JF&CS's Supplementary Financial Assistance Program (SFAP) is to reduce the impact of poverty on the most vulnerable members of our Jewish community. An annual allocation from UJA Federation provides 1.8 million

dollars in direct financial assistance to people affected by poverty, in addition to 3.4 million dollars in support of key social services. Counselling and case management surround the financial assistance that is provided. Research evaluating the SFAP is being conducted with the support and oversight of UJA Federation and JF&CS. Early findings indicate that the SFAP significantly contributes to quality of life and connection with the Jewish community. Quantitative and qualitative analyses and recommendations will inform future planning and ensure that we marshal valuable resources to best advantage.

Jewish Family & Child benefits from the support of visionary funding partners. It is therefore a privilege to thank the many individuals and family donors who are listed in this report for their sustaining and very generous philanthropy. You hold a special place in our hearts and we are deeply grateful.

I ask you to read and be inspired by the client stories that illuminate this Annual Report and demonstrate the impact of our remarkable programs and services. The efforts and accomplishments of the talented staff members of Jewish Family & Child are extraordinary. Leadership requires inspiration and we are so very grateful to Sharon Shore, President of our Board of Directors, who is completing her term. Sharon's partnership, intellect and wisdom are powerful assets that have allowed the Agency to spread its wings and soar. We are realizing our aspirations to be the very best that we can be. Sharon, for that and so much more, we say thank you and Kol HaKavod.

**From the
Executive
Director**



Richard Cummings

Executive Director

We are rapidly approaching the High Holidays - a time for reflection and introspection. As my term as President of Jewish Family & Child comes to an end, I have been reflecting on the last two years at the Agency. In Ethics of Our Fathers, Rabbi Tarphon teaches that, "it is not your responsibility to finish the work, but you are not free to desist from it either" (2:16). I would describe the last two years as a time of significant change at JF&CS, although it is clear that a lot of this transformation started before my term and will continue for several years to come.

The most significant change came as a result of our strategic plan and the recognition by both the Board of Directors and staff that we need to become a more client-centric Agency. Over the last several months, we have been working hard at implementing a structural reorganization, which has changed the very core of JF&CS, to ensure that our clients' needs determine the nature of their support by way of continuous case management. Our Board and committee members have undertaken a review of our governance structure to determine how to best support the new operational structure.

The most obvious change over the last two years was to the physical location of two of our branches. Thanks to a generous donation from the Robins and Levine families, a partnership with UJA Federation and the foresight of our Board and staff, our central branch moved to a spacious, client-focused location on the first floor of the Lipa Green building. Our downtown branch, thanks to generous donations from Sharon Weintraub,

the Estate of Myer Lukofsky and UJA Federation, was relocated to new and larger premises on Madison Avenue. Over the next several months we will be evaluating the needs of the rapidly growing Jewish community in York Region, as we anticipate our move northward to the new Lebovic Campus.

We had a very positive change in our relationship with one of our primary funders. Over the last few years an inordinate amount of time has been spent trying to address the systematic underfunding of the child welfare services by the province. As a result of all of these efforts, the Ministry has allocated additional funds to the Agency. This success will allow the Board and staff to focus their energy on other pressing areas. However, we must always continue to build our relationship with our primary funders: UJA Federation of Greater Toronto, United Way Toronto and the provincial government. We must also forge new partnerships with other agencies and the community. We continue to be challenged by a lack of resources and we will continue to work with the community and our generous donors, to ensure that the needs of the most vulnerable Jewish people are being met.

What has not changed is the fact that Jewish Family & Child continues to be the premier social service agency for Toronto's Jewish Community, meeting the needs of our clients through intervention, prevention and community capacity building. For over 140 years, Jewish Family & Child has been servicing a large, diverse Jewish community. We currently offer more than 35 different programs to individuals, families and children from four

different locations across the GTA. My most memorable and proudest moments over the last two years have involved meeting our clients, listening to their stories, seeing their courage and learning of their successes.

With our dedicated staff and volunteers, and with the support of the community, we will continue to persevere and evaluate our structure and services and adapt to meet the needs of the community in the years to come. While it is clear that there is always more work to be done, as we are reminded by Rabbi Tarphon, we also have an obligation to continue this work.

It has been an honour to be able to serve the community over the last two years, a privilege to work with JF&CS's Executive Director, Richard Cummings, and a gift to have had the support and commitment of a truly inspired and dedicated Board of Directors. I have no doubt that under the capable and new leadership of our incoming President, Judy Winberg, JF&CS will continue to meet the needs of our community, every step of the way. I wish all of you and your families a Shana Tova.

From the President



Sharon Shore

President

When British forces entered Bergen-Belsen concentration camp in northwestern Germany in 1945, 60,000 prisoners were found alive. Max and his father were two of them; Max was twenty years old. His mother, along with close to 10,000 others, had died within a few weeks of that liberation due to typhus and malnutrition.

Max and his father migrated with a number of other survivors to Israel and just three years later, watched first-hand as it became an independent state.

When Max was twenty-five, he met and courted Milly. She had also survived the war and moved to Israel, but had lost her whole family. They understood each other, and less than a year after meeting, they married and decided to start a family. Tragically, their infant, Isaac, died from a heart complication when he was just five weeks old; they never tried to have another child.

In 1980, Milly and Max decided to move to Toronto. Several of their friends had already emigrated, believing there was more opportunity to thrive professionally.

Max was a tailor, and once in Toronto, he found work at a small shop downtown.

Toronto became home to Max and Milly, though they began to detach from most of their friends with growing children. The couple lived on Bathurst Street in a small apartment. They socialized weekly at synagogue, but mainly kept to themselves.

In 1995, Milly was diagnosed with advanced ovarian cancer. Her symptoms had been repeatedly

השרדות

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misdiagnosed for more than a year, and within a few short months, she succumbed to the disease – leaving Max a widower at 70.

With so few friends and no family, Max had almost no support system in place to help him grieve. He had experienced such a great deal of loss in his life and lacked the skills to cope. He closed himself off to the world, staying inside his apartment because age and arthritis made working as a tailor no longer possible.

Several years passed until Irv, a widower near Max's age, moved to the apartment next to him.

Irv was a vibrant, active senior involved in a number of social, Jewish activities in the city. It wasn't long before he convinced Max to join him at Café Europa, a collaborative JF&CS and Bernard Betel Centre program that brings Holocaust survivors together monthly for a kosher lunch, music and socializing.

Max was quiet and reserved at his first lunch, but thoroughly enjoyed seeing dozens of other

Jewish seniors who had stories to share that were similar to his. After only a few months, Max had made a small circle of friends – something he hadn't had in decades.

Max is now 86 years old and aside from his arthritis, he is in good health. He has regularly attended Café Europa for a number of years and credits the program for making his senior years some of the happiest of his life.

**EVERY MONTH,
CLOSE TO 300
HOLOCAUST
SURVIVORS
ATTEND CAFÉ
EUROPA.**

survival

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United Way of Peterborough
& District
Julius & Honey Wise
Burle & Louise Yolles
Cecile Zaifman

Shelly and Steven Green had one child of their own and were trying for a second. After more than a year, they decided to look into adoption instead. That's when they contacted Jewish Family & Child.

The social worker with whom they met asked if they had considered becoming foster parents and explained how urgent the need was for good Jewish foster families. The Greens were surprised to learn that as the only government-mandated Jewish

children's aid society in Canada, JF&CS has between 80 and 100 Jewish children in need of homes at any given time. They agreed wholeheartedly to foster. After their training, they prepared themselves to receive a child at any time and under any circumstance; two weeks later they got their first call.

A woman had abandoned her baby boy and the three-day old infant was brought immediately to the Greens' home. They were told it would be a short-term foster assignment as there was a couple waiting to adopt a newborn and this baby would be

adopted once the paperwork was completed. In the meantime, the Greens met with the soon-to-be parents and they agreed to have a brit milah (bris) for the infant.

The morning of the bris was just a few days later and JF&CS gathered both families and a moyel together for the occasion, along with many social workers from their child-in-care team. The baby boy was brought in the room by the Greens, who then passed him to the new adoptive parents. The moyel mentioned

THERE IS AN ONGOING AND SIGNIFICANT NEED FOR JEWISH FOSTER HOMES FOR CHILDREN IN THE CARE OF JF&CS.

כבוד

**CHAI FRIENDS
\$180 - \$359**

Andrew Adler
Stephen & Heshy Altbaum
Sam Alter
Amsterdam Design
Phyllis Angel
Philip Anisman
Ira & Evelyn Applebaum
George & Monica Auerbach
Katharine Auslander
Jonathan Awerbuck
Harriet Bain
Steven Baum
Robert Beder

Chaim & Sharon Bell
Robert Benedek
Benjamin & Estelle Schneider
Fund at the Jewish Foundation
of Greater Toronto
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Bruce Berdock
John Berger
Jason & Robyn Berman
Saul & Hilda Berman
Harry A. Bernstein
Bessin Family Foundation
Seth & Susan Blumenstein
BMO Fountain of Hope
Employees Foundation

Risa Bordman
Gayle Borenstein
Izzie & Gloria Boxen
Brenda Bradlow
Jeffrey & Annette Brown
Brown's Animal Hospital
Paul Brumer
Carainn Buchalter
Camp Robin Hood
Chaitons LLP
Voula Christofilos
Michael & Naomi Collis
Irving Cooper
Irwin Cooper
Freddy & Merav Cowe

Naomi Cutler
Sam Damiani & Marnie Burke
Anita Dermer
Diane Doig
Dr. Joel Finkelstein Medicine
Professional Corporation
Daniel Drucker
Edwin & Janet Durbin
Dan & Shawna Dzalldov
Joel Eisen
Ruth Eisen
David & Amanda Eisenstat
Marilyn Emery
Lawrence Enkin
Seymour & Cheryl Epstein

the uniqueness of the situation and how, with the help of JF&CS, this baby was already immersed in the community. He spoke of kavod - honour - and how each person in the room had demonstrated it. The social workers had the honour of providing safety and security to vulnerable children; the Greens had the honour of being this baby's 'first' family; the adoptive parents had the honour of raising a child in urgent need of a family; and he himself had the honour of performing the ceremony on such special, loved child.

There wasn't a dry eye in the room by the end of the bris and the Greens left that day to spend three weeks with their very first foster child. They were both proud and saddened when his adoptive parents came to take him home but they had little time to dwell, as less than a month later, a six-year-old girl was brought to their doorstep; they fostered her for almost a year.

The Greens are currently fostering their sixth child and say that the experience is often challenging, but always rewarding. They firmly believe that fostering has brought them closer as a couple and has truly shaped their biological son as well. Steven says that when you bring a child into your home and show compassion, you may be performing a good deed or mitzvah, but truly, it's you who feels rewarded when all is said and done.

honour

Hershell Ezrin & Sharon Salsberg Ezrin
Miriam Faibish
Saul & Toby Feldberg
Allen Feldman
Fine Line Imports
Alan & Elaine Fink
Harvey & Bernice Finkelstein
Ab & Phyllis Flatt
Paul & Anne Forman
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Estee Garfin
Garrison Hill Capital Management Inc.
Gilbert Goodman Family Foundation
Jeffrey & Orly Glatt
David & Catherine Glenn
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Leon Goldberg
Helen & Barry Goldlist
Gilbert Goldstein
Hy & Goldie Goldstein
Pam Gollish
Ilene Golvin

Mark Goodbaum & Linda Ander
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Janis Goodman
Oscar Goodman
Irving & Rina Gottesman
David Granatstein
Fahla Granovsky
Sofia Grinshpun
Brian Grossman
Kathryn Grossman
Michael Handler
HEDAC
Samuel Helfenbaum
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Holy Blossom Temple Pre-School
Yola M. Hurwitz
Irving & Shirley Samuels Charitable Foundation
Sharon Joseph
Karen Kahansky
Norman & Jackie Kahn
Hart & Moira Kaminker
Robert & Judith Kanee
Susan Kanner
Carol Kassel
Lenny Katsnelson
Eva Katz

Jillian was thirty-six when she was diagnosed with a plum-sized, malignant and inoperable brain tumour. Her oncologist predicted that she would have fewer than six months to live.

Though she felt overwhelming hopelessness, she knew she had to remain strong and competent for her seven year old daughter, Abby, while it was still possible.

Jillian contacted JF&CS and was connected to a social worker in our Jewish Hospice Program who helped her plan for the challenges that would lie ahead. She knew she would soon start to lose mobility, speech and sight, but insisted on accomplishing three things before she passed: parenting Abby as long as she was capable, finishing a blanket she had begun to knit and ensuring that Abby wouldn't be frightened when she died.

Jillian's social worker created cards with words and images on them. One card had a picture of a little girl brushing her teeth, while another had the word "homework", and so on. As Jillian's speech capability lessened, she would ask Abby to do things by holding up or pointing to a corresponding card. Though Abby understood what was happening and was terribly sad, she adapted easily to this flash card style of parenting.

התמודדה

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KPMG Mangement Services LP
Stephen Kraft
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Frances Mandell-Arad
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Leah Marmer
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Ruth Medad
Danny & Cindy Meghory
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Ruthie Roher
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Steven Rosen
Steven Rosenbaum
Rochelle Rosenblum
William & Bertha Rosengarten
Nancy Ross
Millard Roth

Jillian's knitting proved more difficult as her eyesight and dexterity diminished, but she persevered; she needed to finish the blanket. Abby met often with her social worker who was helping to prepare her for what life might be like after her mom's death. When asked to draw a picture of 'where mommy was going', Abby drew an ominous dark grey and green sky.

Jillian survived for almost twice as long as doctors predicted, giving Abby more time to spend with her and to come to terms with the fact that her mom would be going to a place where she was no longer in pain.

On the day of Jillian's funeral, Abby sat bravely in the front row with her aunt and grandparents, wrapped up cozily in the blanket her mom had finished knitting just days before. During the Shiva, Abby's social worker sat

with her and asked her if she wouldn't mind drawing another picture of where she thought her mom was now. Abby got out her markers and crayons and then looked hopefully at her social worker and simply asked, "Do you have any glitter?"

OUR JEWISH HOSPICE PROGRAM, IN PARTNERSHIP WITH CIRCLE OF CARE, RECEIVED ACCREDITATION THIS YEAR FROM THE HOSPICE ASSOCIATION OF ONTARIO.

tenacity

Irving & Florence Rother
 Mark Rotstein & Melanie Kraft
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 Beulah Wagman
 Larry & Nina Wallach
 Lynne Walters
 Aaron & Deena Wapner

Jewish Family & Child
2010/2011 Summarized Operating Financial Report
 12 Month Period Ended March 31, 2011

REVENUE	2010 / 2011	2009 / 2010
	\$	\$
Ontario Ministries of Children and Youth Services, Community and Social Services	9,955,975	9,820,461
UJA Federation of Greater Toronto	5,137,223	5,057,929
Other Income	2,407,930	2,120,194
United Way	1,909,337	1,898,827
Fees from Clients	178,293	165,903
Total Operating Revenue	19,588,758	19,063,314
EXPENDITURES		
Child Welfare Services	8,880,586	8,618,855
Programs and Services (including counselling, prevention, outreach and financial assistance delivery)	8,062,449	7,900,803
Direct Financial Assistance to Clients*	2,657,225	2,809,109
Total Operating Expenditures	19,600,260	19,328,767
Operating Deficit	-11,502	-265,453

*Includes camp and Passover assistance, emergency assistance to Holocaust survivors.

Audited Financial Statements Including a report by Ernst & Young, Chartered Accountants are available at the office of JF&CS.

All names and many details throughout this report have been changed to ensure confidentiality.

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Annual Report of Jewish Family and Child Service of Greater Toronto for 2010/2011

JF&CS supports the healthy development of individuals, children, families, and communities through prevention, protection, counselling, education and advocacy services, within the context of Jewish values.



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אוננו
תורה
הצלחה
כבוד
השדרה
המחנה



**JEWISH
FAMILY
& CHILD**

EVERY STEP OF THE WAY.