JEWISH FAMILY AND CHILD SERVICE OF GREATER TORONTO

Annual Report 2024/2025

A message from our CEO

STANDING STRONG, TOGETHER

For more than 155 years, Jewish Family and Child Service (JF&CS) has been a trusted source of strength and support that is rooted in Jewish values, grounded in compassion, and committed to supporting individuals and families through life's most difficult moments.

Since October 7, 2023, our community has endured ongoing trauma and has been experiencing wide-spread antisemitism. Many have been shaken to the core, and in moments like these, a strong Jewish social service agency is not only meaningful, but essential. At JF&CS, we deliver programs that go beyond meeting basic needs. We work to strengthen safety and security, improve mental health and wellness, and lessen the impacts of poverty. We are a safe and welcoming space that fosters pride and belonging, nurtures self-worth and builds resilience. With dignity at the heart of our work, we offer compassion, connection and hope as we walk alongside those in need ensuring they know they are never alone.

As a result of the rising cost of living, increased community stress, and growing mental health struggles, we have seen greater complexity of needs. Thanks to the generosity of our community, we have been able to respond with agility and innovation, meeting the moment with meaningful, measurable impact.

A transformational $3-million gift, facilitated through the Jewish Foundation of Greater Toronto, made two landmark initiatives possible: a comprehensive Family Violence Program, which will now expand its existing services for women to also include men and children, and expanded Youth Mental Health Supports focused on trauma, grief and crisis response. Achieving these long-held goals has been both a professional milestone and a deeply personal commitment. These initiatives will help more individuals and families find safety, healing and hope. They will provide wrap-around supports to all family members, breaking cycles of abuse, fostering healthy relationships and creating safer homes. Expanded youth mental health services will give young people the tools to navigate trauma with resilience, reducing long-term impacts on their well-being, education and future opportunities.

Over the past year the Jewish community faced increased isolation and invalidation of trauma. Our response was increased staff development and a realignment of our organizational structure and programming. We created a new role of Manager, Jewish Life and Culture and developed programs for children and youth in the public school settings aimed at bolstering their Jewish pride and strengthening their resilience.

The learnings I gained through my participation in and completion of the prestigious Spertus Institute's Senior Leadership Certificate Program in Combating Antisemitism further informed and enhanced our staff's response to children's mental health and the impact of antisemitism. From this stemmed the opportunity to participate in a panel discussion at the Network of Jewish Human Service Agencies' 2025 PowerNet Conference and an invitation to attend a round table discussion with government officials in Ottawa. Significant effort has also been given to helping others beyond the Jewish community understand the ongoing trauma and impact experienced by both clients and staff.

In this Annual Report, you'll read stories that bring our work to life, from spiritual care provided by our Chaplaincy team to rapid support for Israeli newcomers to the life-changing impact of the JDD Adolescent Centre for Jewish students seeking mental health support and belonging. These are more than services delivered, they are lives transformed.

To our incredible staff, Board and volunteers, as well as our amazing community, donors and funders: you make this possible. Your compassion, dedication and generosity are the driving force behind everything we do. You do more than sustain programs, you uplift lives and strengthen our community.

This year, I bid a heartfelt thank you to Sharon List as she completes her second and final term as Board President. Her vision, compassion and leadership have strengthened our mission and left a lasting impact on me and our community.

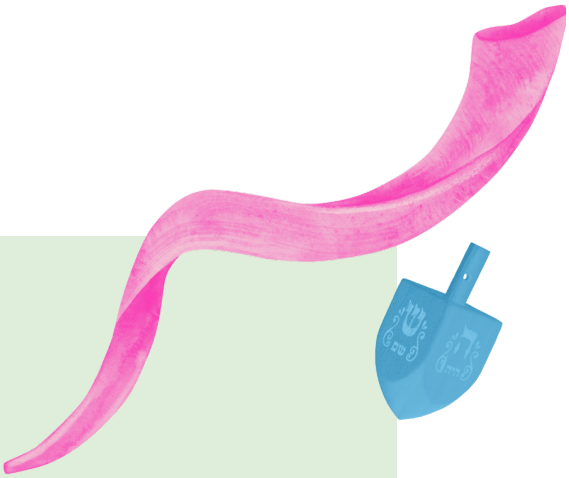
As we look to the future, I invite you to stand with us in our shared commitment to Tikkun Olam (Repairing the World). Guided by enduring Jewish values, we will continue to build a community, and a world where humanity flourishes and Jewish life thrives.

Wishing you and your families a healthy and peaceful New Year! Shana Tova and G'mar Chatima Tova!

With gratitude,

Talyah Breslin
Chief Executive Officer
Jewish Family and Child Service

BY THE NUMBERS



Safety and Security

590+ Jewish children and youth at risk of abuse or neglect received advocacy and support **

86%
of Jewish youth in our inaugural *Roots, Ruach & Resilience* program reported being satisfied with the 4 week pilot exploring Jewish identity, culture, and mental health. The JF&CS facilitated sessions included Jewish identity, antisemitism, and the significance of Israel; as well as Jewish food, values, and holidays **

Poverty Reduction

700+ clients and community members were supported with boxes of kosher groceries for Passover and year-round through our 3 community pantries *

985 individuals received Jewish holiday meals *

347 subsidies provided for Jewish summer camps *

1,189 Holocaust Survivors accessed emergency financial assistance and supportive counselling **

Mental Health and Wellness

1,600+ chaplaincy hours were provided to Jewish community members in hospitals, long-term care homes, or correctional facilities **

370+ individuals accessed therapy groups and workshops to support them though life's challenges ranging from grief and bereavement, to general counselling and navigating through separation and divorce **

89 people were serviced in our Jewish hospice program **

* *Statistical data drawn from the 2024 calendar year.*

** *Statistical data drawn from the 2024-2025 fiscal year (April 2024-March 2025).*

A message from the Board President

As my second and final term as Board President draws to a close, I have been reflecting on the privilege it has been to serve this remarkable organization – Jewish Family and Child Service. Representing JF&CS in the community, at stakeholder tables, at fundraising events, and in inspiring learning spaces has been an honour. Time and again, I hear about the deep respect in which our agency is held. My admiration for our dedicated professionals grows with every innovative response to the ever-changing needs of our community, with each new partnership formed, and with every initiative undertaken to support the thousands who turn to us for help.

The coming year will see the rollout of our new Strategic Plan – a roadmap that will guide us through the next five years. This plan anticipates future needs and addresses urgent issues: the rapid evolution of technology, looming economic shifts and the poverty that results, the rising demand for children's mental health services, and the alarming increase in family violence. Guided by strong leadership, our staff have consistently risen to meet emerging crises while never losing sight of the daily responsibility to care for the most vulnerable among us.

We will expand programs that help children navigate the many challenges before them. We will strengthen our domestic violence services, offering counselling, guidance, and ongoing support to all impacted family members. We will refine the organizational structures that enable us to deliver on our mission. And we will continue to grow as a community learning organization – a hub where professionals across the social service sector gather to share knowledge, build skills, and create solutions to protect and uplift those most in need.

These accomplishments are only possible through the unwavering support of our donors and funders. We have worked hard to nurture and strengthen our relationships, and I am confident that they will remain strong in the years ahead.

My journey with JF&CS, from committee member to two-term President, has been profoundly meaningful. I have had the privilege of working closely with our Senior Team, both past and present, and I am deeply grateful for their wisdom, support, and generosity in sharing their expertise. To each of you thank you for your leadership, partnership, and unwavering commitment.

To our CEO, Talyah Breslin – thank you for your partnership, openness, and determination in facing rising costs, growing client needs, and stagnant funding. You have created a culture where every voice matters and have led with compassion, clarity, and vision. I especially treasure your friendship.

I have also been fortunate to work alongside a remarkable Board of Directors. As members have transitioned in and out, each has brought unique expertise, insight, and an unwavering commitment to excellence. I am grateful for the dedication and wisdom of those who came before me, and those I have had the honour to serve with today.

To Dr. Michael Minden, our incoming Board President – my very best wishes. I have no doubt JF&CS will thrive under your skilled and thoughtful leadership, and I look forward to supporting you during your term.

It has been an extraordinary honour to serve as President, both in this and my earlier term. To contribute in a meaningful way, and to witness the growth of an agency that has served our community for over 155 years has been one of the great privileges of my life. Thank you for entrusting me with this responsibility.

L'Shana Tovah Tikatevu!

Sharon List
President, Board of Directors
Jewish Family and Child Service

JF&CS STRATEGIC PLAN '25–'30

VISION | A resilient, inclusive community where individuals and families thrive – empowered by hope, dignity and compassion.

MISSION | Jewish Family and Child Service is a multi-service agency that strengthens and supports individuals, children and families, serving the Jewish community and all others who seek support.

PILLARS OF IMPACT

- SAFETY AND SECURITY
- POVERTY REDUCTION
- MENTAL HEALTH AND WELLNESS

Strategic Directions

1. Strengthen organizational culture and infrastructure to prepare for future growth.
2. Clearly communicate agency mandate and actively promote breadth & depth of services, both internally and externally.
3. Evolve services and partnerships to address changing needs of the communities we serve.
4. Enhance financial sustainability of organization.

Organizational Values

- Mutual Accountability
- Trust & Collaboration
- Learning & Renewal
- Care & Resilience
- Inclusion & Diversity
- Adaptation, Innovation & Creativity

Why the JDD Adolescent Centre Matters for Jewish Students

At the heart of Jewish tradition lies *Tikkun Olam* (Repairing the World). This guiding principle drives the Jerome D. Diamond Adolescent Centre (JDD), a unique educational day treatment program operated by Jewish Family and Child Service in partnership with the Toronto District School Board (TDSB). Serving youth aged 11 to 17 who face complex mental health challenges, the JDD offers more than an education, it provides a pathway to resilience, and hope.

A Legacy of Care

Founded in 1975 as Centre Shelanu (Our Centre), the JDD was renamed in 1980 to honour Jerome D. Diamond, then Executive Director of JF&CS. Nearly 50 years later, it remains a place where adolescents, struggling to manage in the main-stream school system, not only re-engage with their learning but also rediscover their sense of self. Students move on from the JDD with renewed confidence, prepared to continue their education and life journeys with enhanced skills, confidence, dignity and strength.

Holistic Support for Youth and Families

Each year, the JDD serves up to 28 students and their families through a holistic model combining academics with therapeutic day treatment. In this nurturing environment, students learn to manage emotions, build resilience, and re-engage with education, while families receive tools and guidance to support their child's progress and their own well-being.

Safe Spaces in Challenging Times

In recent years, Jewish children and youth have faced growing challenges. A recent federal report, *Antisemitism in Ontario's K–12 Schools*, revealed hundreds of incidents of hate and exclusion, underscoring the urgent need for school to be a safe space. A significant number of students at the JDD identify as Jewish, and all find pride and belonging in an inclusive, culturally sensitive environment. Students celebrate Jewish holidays, including a model Passover Seder, enjoy a fully kosher kitchen thanks to a generous donor, and feel safe expressing their faith and identity, regardless of their background.

As part of JF&CS, the JDD provides Jewish families with direct access to care, bypassing general referral processes and ensuring timely, culturally sensitive support. A recent JF&CS parent survey confirmed this impact: 100% of respondents agreed their child could safely express their identity at the JDD.

One parent shared: "Although it was not the determining factor in choosing the school for our child, the fact that the JDD embraces Jewish values added a level of comfort for us. It was like they were family."

Another added: "The JDD is a special place. Rabbi Mordechai was instrumental in helping my daughter prepare for her Bat Mitzvah. We are so grateful for that!"

Powered by Generosity

This vital work is made possible by the generosity of our donors and funders, who ensure that every student, Jewish and non-Jewish alike feels seen, heard, and empowered.

With continued support, the JDD will remain a beacon of healing, belonging, and hope for the youth who need it most.

Chaplaincy at JF&CS: Bringing Light and Connection

Guided by the Jewish value of *kol Yisrael arevim zeh b'zeh* ("all Jews are responsible for one another"), Chaplaincy Services at JF&CS provide a lifeline of spirituality, hope, and connection for some of the most vulnerable members of our community.

Whether in hospitals, long-term care homes, or correctional facilities, JF&CS Chaplains respond with compassion and advocacy, ensuring no one faces physical or emotional isolation alone. Over the past year, the team conducted more than 10,000 visits and 1,600 hours of support across Ontario -- acts of care that extend far beyond discussions of Judaism, offering dignity, understanding, and human connection.

More Than a Visit

Each JF&CS chaplain visit represents a moment of recognition and compassion. Chaplains provide rabbinic consultations, lead holiday observances, offer spiritual counselling, and conduct regular check-ins with those in need. They also work closely with institutional staff, ensuring that the cultural and religious needs of Jewish clients are understood and respected.

At a time when antisemitism is rising, the need for these services has grown more urgent. For many, a chaplain's visit is not only about faith, it is about feeling seen, affirmed, and supported during deeply challenging moments.

A Passover Story

One meaningful example took place shortly before Passover. A remote mental health facility reached out on behalf of Peter*, a Jewish patient facing complex emotional struggles. Though not observant, Peter longed to connect with the traditions of Passover.

JF&CS Chaplain David answered the call. What began as a quiet conversation grew into a heartfelt exchange about identity and hope. David brought Peter a Haggadah with English translations and arranged for matzah and grape juice so he could meaningfully participate in the holiday.

Reflecting on their conversation about the meaning of Mitzrayim (Egypt), David shared: "Just as the Israelites were freed from their physical Mitzrayim, today we all face personal Mitzrayim—places where we feel stuck. But with faith, connection, and community, we find the strength to journey forward."

Peter was deeply moved, later expressing immense gratitude for being seen, understood, and spiritually nourished at a difficult time.

Powered by Community Support

This story is just one of thousands made possible through the generosity of our donors and supporters. Your contributions keep JF&CS Chaplaincy Services a beacon of comfort and tradition, ensuring compassion reaches the most unexpected corners of our community.

Together, we bring light, kindness, and spiritual connection to those who need it most.

** Name has been changed in order to protect anonymity of our clients.*

Finding Safety, Strength, and Belonging: JF&CS Supports Israeli Newcomers with Compassion and Courage

In the aftermath of October 7, 2023, many Israeli newcomers, grappling with trauma and an uncertain future, arrived in the Greater Toronto Area seeking respite and safety.

JF&CS responded immediately. Thanks to the generosity of our donors and funders, and the unwavering commitment of our staff and partners, we turned empathy into action. Together, we created a compassionate and culturally responsive lifeline for individuals who had lost so much and were rebuilding their lives.

More than **200 individuals** and families received support through JF&CS services. Some had escaped the Nova music festival and several had seen their homes and sense of safety and security destroyed. They left behind communities, careers, and loved ones. What they found at JF&CS was more than just services; they found a place where healing could begin.

At our 1 Open Door Branch at the Vaughan Jewish Community Campus, Hebrew-speaking social workers, many with personal ties to Israel, welcomed clients with warmth and understanding. A shared language and recognition of shared pain helped break down barriers of fear and isolation. Strangers became neighbours. Heartbreak met hope.

To meet the urgent needs of Israeli newcomers, JF&CS launched culturally attuned programs:

Crisis Response Support
For an extended period, JF&CS, in partnership with Jewish Immigrant Aid Services (JIAS) and Jewish Vocational Services (JVS) Toronto, provided wrap-around care and a multi-service response to the diverse needs of newly arrived Israeli immigrants. This included drop-in trauma counselling, gift cards for food, and a pop-up marketplace offering donated warm winter clothing, coats and boots, as well as much needed household essentials. This culturally sensitive environment ensured dignity and immediate relief for those arriving with little more than a suitcase.

Women's Talk – Israeli Women's Group
Recognizing the specific needs of women navigating resettlement and trauma, and to address an existing waitlist, this 12-week support group offered guidance, community, and empowerment. Through shared experiences, participants explored immigration challenges, parenting, mental health, and reclaiming identity. Supported in part by UJA, this initiative was facilitated by JF&CS and was well attended.

200*

Israeli newcomers received support through JF&CS services. Some had escaped the Nova music festival and several had seen their homes and sense of safety and security destroyed.

Trauma Therapy Program
Delivered in Hebrew or Russian, this ongoing group program is designed for individuals who experience various forms of interpersonal trauma in their families. It equips participants with essential tools for emotional regulation, trauma education, and peer support. Funded by the Region of York and led by JF&CS social workers, it integrates language fluency, cultural sensitivity, and Jewish traditions in ways that foster connection and healing. The group setting serves as a practical approach to reducing waitlist barriers and ensures timely support for this population.

1-1 Trauma Counselling
JF&CS provides 1 - 1 culturally sensitive, language-specific trauma counselling for individuals arriving in Canada from Israel who have experienced interpersonal trauma. Clients receive 12 to 16 weeks of therapy, with the possibility of extension based on individual need. This program was initially established through the support of a generous private donor and is delivered by a JF&CS social worker. Funding has been allocated to continue this program for an additional year.

From the outset, Jewish traditions and values have been woven into therapeutic care. Clients received Rosh Hashanah baskets, sufganiyot at Chanukah, and hamentashen at Purim. Holidays became healing anchors—light (Chanukah), freedom (Pesach), renewal (Tu B'Shivat).

For many, group sessions were the only consistent support in a turbulent time. They offered safe spaces to express grief, rebuild trust, and rediscover resilience. Participants would often ask, "What activity will we be doing next week?" in hopeful anticipation of another group session and seeing each other again.

Parents felt more capable of supporting their children. Isolated individuals found friendship. Couples navigating loss discovered renewed hope. The transformation was profound. This work would not be possible without the generous support of our donors and funders, the dedication of our staff, and the collaboration of our partners. Because of them, we are able to offer more than services; we offer connection, community, and hope.

In times of need, JF&CS is more than simply a program or a service. We are a community rooted in empathy, driven by action, and united by the belief that no one should face trauma alone.

* *Statistical data drawn from the 2024 calendar year.*

The Ways You Gave

Gifts-in-Kind

Gifts-in-Kind donations do more than provide essentials; they create dignity, foster belonging, and spark joy. From hockey and baseball games to new backpacks, school supplies, clothing, camp essentials, gift cards and more, we are profoundly grateful to our generous donors.

Tributes + Memorials

Recognize individuals and families during their times of joy and sadness.

ECHOage

Celebrate your birthday or mitzvah by making JF&CS the beneficiary of your special day.

Donate-A-Car

Turn your vehicle into a gift by donating through Donate-A-Car.

Mitzvah Gifts

A Mitzvah Gift can provide Rosh Hashanah and Passover meals, synagogue tickets, and camp essentials to those who need them most.

Giving Tuesday

Giving Tuesday supports food security for JF&CS clients throughout the year with fresh produce deliveries and grocery gift cards.

1868 Society
Donor Loyalty Program

We gratefully acknowledge members of the 1868 Society, devoted donors who contributed to JF&CS for five or more consecutive years. **1868 Society members are marked with a purple triangle. ▲**

Monthly Mitzvah Makers
Monthly Giving Program

We gratefully acknowledge Monthly Mitzvah Makers, donors who committed to supporting JF&CS on a monthly basis throughout our 2024/25 fiscal year. **Monthly Mitzvah Makers are marked with a green triangle. ▲**

Our sincere appreciation to the many JF&CS donors who wish to remain anonymous, and to those who support our work but whose names do not appear in this Annual Report. The donor list reflects donations made between April 1, 2024 to March 31, 2025 and every effort has been made to ensure proper recognition of each donor ($180+). We apologize for any errors or omissions.

Funds

We acknowledge with gratitude the following endowment and long term funds that have been established in support of Jewish Family and Child Service. Some are presently making a difference. Others will make a difference in years to come.

Estate of Alisa Abrahams
Sarah & Harry Azaroff and Pearl & Samuel Stroh Fund
Banack Family Chanukah Fund
Maxine Bass Fund
David Baum Scholarship Fund
Talia, Jonah & Yael Benmor Fund
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Marvin & Miriam Dryer Greatest Needs Fund
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The Orzy Family Fund
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Wattenberg Auslander Memorial Fund
Dora Wilensky Memorial Fund
Gordon S. Wolfe Children & Youth Fund
Lorne Wolfson & Lorie Shekter-Wolfson Family Endowment Fund

Gordon S. Wolfe Legacy Society

We acknowledge with gratitude the following individuals who have committed to leaving a legacy gift to Jewish Family and Child Service. By leaving a legacy gift, they are making a forever-impact on our community.

Joan and Bernie Aaron
Maxine Bass
Irene Borins Ash, z"l
Estate of Toby Brotman
Bobby Cherniak Camp Endowment Fund
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▲ 1868 Society ▲ Monthly Mitzvah Makers

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Summarized Operating FINANCIAL STATEMENTS

For the year ended March 31, 2025

Revenues	2025		2024	
Ontario Ministry of Children, Community and Social Services	10,034,388	41%	9,950,243	40%
Ontario Ministry of Health	934,011	4%	990,580	4%
Other government funding	208,672	1%	102,463	0%
UJA Federation of Greater Toronto	5,033,860	20%	5,324,665	22%
United Way	1,535,618	6%	1,555,125	6%
Direct Donations	5,007,745	20%	5,055,962	21%
Claims Conference	866,050	4%	616,050	2%
York Municipality	155,025	1%	151,257	1%
Fees from clients	210,508	1%	223,436	1%
Other income	666,599	3%	683,178	3%
Total Revenues	**24,652,476**	**100%**	**24,652,959**	**100%**

Expenses				
Salaries and employee benefits	16,763,278	65%	16,024,903	63%
Direct costs for the care of children	1,977,452	8%	1,748,648	7%
Direct financial assistance to clients	1,611,683	6%	2,102,958	8%
Program support	3,154,615	12%	2,984,398	12%
Other clients' assistance and beneficiaries	1,947,048	7%	2,095,401	8%
Other programs	317,388	1%	408,728	2%
Amortization of capital assets	197,046	1%	187,013	1%
Total expenses	**25,968,510**	**100%**	**25,552,049**	**100%**
Deficiency (excess of revenues over expenses for the year)	(1,316,034)		(899,090)	

Audited Financial Statements are available online at www.jfandcs.com/funding-and-financial-statements

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