# JEWISH FAMILY AND CHILD SERVICE OF GREATER TORONTO

Jewish Family and Child Service (JF&CS) is a multi-service agency that strengthens and supports individuals, children, families and communities by increasing safety and security, improving mental health and wellness and reducing the effects of poverty, all within the context of Jewish values.

### **Vision**

A resilient community where hope, dignity, diversity and humanity thrive.

# Increasing Safety & Security

We offer services to support and strengthen families while fostering healthy relationships and growth within the home.

JF&CS is the provincially-mandated Children's Aid Society for Jewish children.

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# Reducing the Effects of Poverty

We are continually adapting to meet the needs of the most vulnerable members of the Jewish community.



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# Improving Mental Health & Wellness

We are an active community leader, offering services that meet our clients' complex needs.



### **Increasing Safety & Security**

#### **CHILD ABUSE & NEGLECT**

Every adult in Ontario has a legal obligation to report suspected child abuse/neglect to a Children's Aid Society (CAS). Jewish Family and Child Service is the CAS for the Jewish community in Toronto and York Region, so if you know or suspect that a Jewish child is being abused or neglected, call us right away at **416-638-7800**, 24 hours a day. For more information, please visit **ifandcs.com/childabuse** 

#### **FOSTER CARE**

We typically have between 25 and 35 Jewish children in our care at any given time. We are committed to ensuring that a Jewish child's Judaic culture and needs are met, and as such, strive to place them in Jewish foster homes. For more information, please visit **jfandcs.com/foster** 



#### KINSHIP SERVICE & KINSHIP IN CARE

We offer two different kinship programs depending on the safety needs of the child. Both programs allow children who cannot reside with their family of origin to live in the home of people they know, trust and to whom they are emotionally attached. For more information, please visit **jfandcs.com/kinship** 

#### **ADOPTION/PERMANENCY**

The JF&CS Adoption/Permanency Program is responsible for securing suitable, nurturing, permanent Jewish homes and life-long connections for all children/youth in our care. For more information, please visit **jfandcs.com/adoption** 

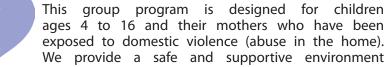




#### THE PARTNERING FOR SUCCESS PROGRAM

While keeping families together is the ultimate goal, this program has many objectives, including increasing parents' knowledge and use of effective parenting skills, increasing the stability in the home, improving relationships between parents and children, and decreasing the likelihood of parental abuse or neglect. For more information, please visit **jfandcs.com/p4s** 





where both children and their moms can begin to heal from the hurtful experiences of violence. For more information, please visit **ifandcs.com/heretohelp** 

#### **WOMAN ABUSE PROGRAM**

We provide a spectrum of services that include: crisis intervention, assessment, individual and group counselling, Here to Help (for children and their mothers who have been abused),

emergency financial assistance, advocacy, community outreach, education and consultation, as well as referrals with other professionals. For more information, please visit **ifandcs.com/womanabuse** 

#### **HIGH CONFLICT SEPARATION & DIVORCE**

We offer a variety of groups and workshops on separation and divorce that are aimed at preventing an escalation in conflict. However, over the past few years, social service agencies in Toronto have seen an increase in the number of high conflict families in need of services and programs. Specifically, families and children are often involved with school social workers, the Office of the Children's Lawyer, children's aid societies, physicians, family lawyers, police, therapists and other mental health professionals. To view our current schedule, please visit **ifandcs.com/divorce** 

### OUR AGENCY VALUES

- Mutual Accountability
- Trust & Collaboration
- Learning & Renewal
- Care & Resilience
- Inclusion & Diversity
- Adaptation, Innovation & Creativity

### Reducing the Effects of Poverty



develop a viable long-range plan for future self-sufficiency. We provide an assistance program to support a better quality of life for Jews within our community that reflects dignity. Some services include emergency, and/or monthly supplementary financial assistance, subsidies for summer camp fees, vocational and/or life skills counselling, and assistance with housing.

The aim of this initiative for families and individuals is to

Jewish Family and Child Service also strives to alleviate poverty in the Jewish community by providing individuals and families with the tools to achieve financial empowerment and independence. We provide integrated solutions that include financial literacy and assistance, education, career and life skills development, as well as coordinated access to both JF&CS and other services in the community. For more information, please visit **jfandcs.com/financial-assistance** 

#### **HOLOCAUST SURVIVOR EMERGENCY FUNDING**

We receive funding from The Conference on Jewish Material Claims against Germany (Claims Conference), UJA Federation and generous donors in our community in order to provide financial assistance to Holocaust survivors living in the Greater Toronto Area. Our current



allocation enables us to provide medical equipment and services and emergency assistance needed for daily living so that survivors may live with an added measure of dignity. For more information, please visit **ifandcs.com/survivors** 

#### JEWISH HOLIDAY ASSISTANCE



Celebrating and observing Jewish holidays every year can be financially challenging - especially for clients of JF&CS who may already be struggling. We offer support and outreach during Rosh Hashanah, Yom Kippur, Sukkot, Chanukah and Passover. For more information, please visit **jfandcs.com/holidays** 



#### THE CLOTHING CUPBOARD

Located in the Promenade Mall, JF&CS provides a space where women can find clothing for themselves and their children at no cost. Hundreds of families use the Cupboard as a dignified, private way to shop. For more information, please visit **ifandcs.com/cupboard** 

#### THE JOINT JVS-JF&CS EMPLOYMENT PROGRAM

We provide eligible JF&CS clients with tailored and direct access to JVS Toronto's employment services including: job development, employment counselling, job search skills training, referrals to additional services, such as occupationally specific networking sessions, job fairs and disability services, in-depth career assessments and access to funding for training. For more information, please visit **jfandcs.com/jvs** 

#### THE PEARL PROJECT

This program supports young people who grew up in foster care and have now "aged out". At 18 years old, they're asked to live on their own and it's a struggle. The Pearl Project connects them to resources in all key areas of their lives, assuring them we care. For more information, please visit **jfandcs.com/pearlproject** 

# STRATEGIC DIRECTIONS

Lead through service excellence.

Affirm our strong, compelling identity.

Partner broadly to improve outcomes and strengthen communities.

Build sustainability through diversified funding.

## Improving Mental Health & Wellness

#### **COUNSELLING**

We offer affordable, professional counselling to individuals, couples and families to help manage the myriad stresses of everyday life. Our counselling services are confidential and convenient. We welcome people of all cultural and religious backgrounds. Fees for Jewish Family and Child Service counselling are competitive with those offered by the private community and can be altered based on ability to pay. For more information, please visit ifandcs.com/counselling

#### **CHAPLAINCY SERVICES**

We meet the needs of Jewish people in Ontario's health care facilities and correctional institutions. We are the community's response to the needs of our most vulnerable members: those who are sick or isolated. We provide Rabbinic consultation and counselling, Jewish programming and holidays observances, educational presentations, and religious services and visitation. For more information, please visit **jfandcs.com/chaplaincy** 



#### **GROUPS & WORKSHOPS**

Our multi-week groups and single workshops explore many topics including life skills, marriage preparation, parenting, bereavement, relationships, LGBTQ+ issues, employment, separation and divorce. For more information and current schedules, please visit **ifandcs.com/groups** 

#### JEROME D. DIAMOND ADOLESCENT CENTRE (JDD)

The JDD is an adolescent mental health centre fully accredited by the Toronto District School Board. The JDD provides services to youth between the ages of 11 and 17 who are experiencing psychological, behavioural and/or academic challenges. The JDD's treatment services help manage students' issues with the goal of re-integration into an appropriate community school. For more information, please visit **jfandcs.com/jdd** 

#### THE JEWISH HOSPICE PROGRAM

The Jewish Hospice Program provides emotional, practical and spiritual support to individuals and their families coping with life threatening illness. We provide counselling, care planning, resource identification, advocacy, chaplaincy and volunteer support. The JHP also offers religious and spiritual expertise, support and relief for caregivers, and bereavement support. For more information, please visit

#### jfandcs.com/hospice

#### THE BAGEL CLUB

This weekly lunch, socialization and support group for adults with mental health issues provides a place for social work and peer support for isolated individuals to learn social skills and to feel a part of the community in a respectful and safe environment. For more information, please visit **ifandcs.com/bagelclub** 



#### **CAFÉ EUROPA**

Café Europa is a social and cultural get-together for Holocaust survivors. Between 250-300 Survivors come together for a hot lunch, great conversation and live music. JF&CS operates this program in partnership with The Bernard Betel Centre. For more information, please visit **jfandcs.com/cafeeuropa** 

#### THE FAMILY RESOURCE CENTRE (FRC)



The FRC is a drop-in centre where parents and/ or caregivers and their children ages 0-5 can enjoy story time, music circle, arts and crafts, or simply play and have fun. The FRC also offers a Conversation Café that helps newcomers practice English skills in

an informal, friendly and supportive setting. For more information, please visit **jfandcs.com/thefrc** 

#### THE HOMEWORK CLUB

This program is for students in grade 4 or higher who need extra support with their homework. JF&CS tutors help children and teens improve their academic skills, study skills and social skills. For more information, p



study skills and social skills. For more information, please visit **ifandcs.com/homeworkclub** 

#### **LGBTO+ SERVICES**

JF&CS is committed to being a safe space for the LGBTQ+ Community. We offer counselling, groups and workshops to individuals and families as well as welcome folks of all sexual orientations and gender identities at our existing groups and workshops. We also offer support and training to organizations on being more inclusive. For more information, please visit **jfandcs.com/lgbtq** 

#### **SUPPORTABILITY**

We provide services to families with children who have developmental disabilities. Case management services include assessment of the child's and the family's needs in order to access appropriate resources, services and supports, development and coordination of a support plan, advocacy, counselling and education to families. For more information, please visit **jfandcs.com/supportability** 



#### **JF&CS @ SCHOOL**

JF&CS works with schools to provide an array of services in the school setting. This includes support for the administration and teachers, direct support to students individually and in groups, support to families and

other services as requested by the schools. For more information, please visit **jfandcs.com/school** 

#### **INTAKE & REFERRAL SERVICES**

Our intake department will undertake a short telephone assessment and determine service options at the agency. Intake will also make referrals to resources not provided by our agency. To speak to an intake worker please call **416-638-7800** x **6234** 

#### **VOLUNTEER OPPORTUNITIES**

There are many ways to get involved from one-time opportunities to impactful ongoing longer term experiences. Our volunteers work with all ages and opportunities include working with Holocaust survivors, tutoring school age kids and a Big/Little program. For a list of our opportunities, please visit **jfandcs.com/volunteer** 

# How you and your family can support





leave your legacy with a planned gift



send JF&CS tribute cards for any occasion



plan a clothing drive for the Just A Second Shop



elebrate a party with EchoAge or donate your gifts



create/donate simcha baskets in lieu of centerpieces



collect money in a donation jar or tzedakah box



donate Chanukah toys or gift cards for Drive For Dreidels

416-638-7800x6999

www.jfandcs.com/donate

JF&CS is a Health Information Custodian (HIC) under the Personal Health Information Protection Act, 2004 (PHIPA) for many of its programs, and is governed by that legislation. It is also bound by information protection laws (Part X) under the Child, Youth and Family Services Act, 2017 (CYFSA) in its role as a children's aid society. JF&CS is committed to protecting individual privacy, and to maintaining the confidentiality of all personal health information (PHI), as well as personal information (PI), that it holds.

Jewish Family and Child Service respects your privacy and adheres to all legislative requirements with respect to protecting privacy. Inquiries and counselling are held in confidence. For more information, please visit **jfandcs.com/privacy** 

### **Jewish Family and Child Service**

#### **Central Office and Intake**

4600 Bathurst Street | 1st Floor Toronto, Ontario M2R 3V3 T: 416-638-7800 F: 416-638-7943

#### **Gordon S. Wolfe Branch**

365 Bloor St East, Suite #1904 Toronto, Ontario M4W 3L4 T: 416-961-9344 F: 416-961-9351

#### York Region Branch | 1 Open Door

9600 Bathurst Street | Suite 242 Vaughan, Ontario L6A 3Z8 T: 905-303-5838 F: 905-303-5892

#### Jerome D. Diamond Adolescent Centre

196 Keewatin Avenue Toronto, Ontario M4P 1Z8 T: 416-482-3023 F: 416-482-3014

#### **The Family Resource Centre**

1 Promenade Circle | Suite 313B Thornhill, Ontario L4J 4P8 T: 905-882-8509 F: 905-695-0157

### www.jfandcs.com

info@jfandcs.com facebook.com/jfandcs instagram: @jfandcs

JF&CS strives for inclusivity in all its programs, serving community members of any income, family structure, ability, sexual orientation, gender identity, religious affiliation, level of observance, race, ethnicity, cultural identity and place of origin.











